

Roland Gong

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Highlights

Highly competent professional recognized for taking a valuable role in support of top management and peers

Aggressive team player who's known for getting the job done

Self-motivated professional with excellent problem-solving skill

Worked effectively under pressure and demonstrate flexibility to meet deadlines

Communicate effectively with superior, peers and subordinate

Proficiency with MS, Mac OS system, MS Office

Fluent in English and Chinese, experienced in diverse culture working environment

Canadian Citizen, not require Visa sponsorship

Related Experiences

Production and Safety Management

- Detail-oriented, handled multiple assignments under high pressure and consistently tight deadlines, flexible on shift & weekend works
- Operated and maintained various presses and coaters in good manner; presented knowledge on mechanic and chemistry, obtained valuable field experience
- As site supervisor, assisted with Production Manager on production plan, duties dispatch, process & quality control, and facilities inspection in an 80 employee company; maintained operation under ISO9000 standards
- Devoted into technical innovations and applications, saved 15% cost on one tobacco packaging project
- Monitored raw materials supplies by technical inspections; applied with ERP software on inventory control
- As member of Manufacturing Safety Committee to execute safe operation according to ISO9001 standards

Marketing and Project Management

- Managed international trade within France, Canada and China, achieved \$3 millions sales in three years
- Collaborated with a team, acquired \$7 millions sales on tobacco packaging in two years.
- Presented mature marketing and negotiation skills; proficiency on commercial and technical presentation, as well as business bidding.
- As Project Specialist, concentrated on projects planning and execution, good at

- project management, feasibility research and risk control
- Collaborated with a team, evaluated projects operation performance with effective methods, provided accurate report to top management

Relationship Management

- Maintained positive relations with subordinate, outside vendors & suppliers, executive management and industry colleagues
- Worked closely and effectively with clients to satisfy project. Provided professional technical supports, achieved 100% customer positive respond
- Initiated monthly team meeting with subordinates to answer questions and give feedback regarding problems and concerns of works
- Hired and trained 15 employees in manufacturing and sales department

Employment History

- Western Michigan University, (09.2008-Now)
Research Assistant, Kalamazoo MI
- Keystone Manufacture Plastics Co. (05.2007-04.2008)
Press Operator; Toronto ON
- Towin International Marketing Inc. (06.2004-05.2007)
Manager; Toronto ON
- Fargo Group, (01.2002-03.2004)
Sales Engineering, Shanghai China
- Estong Tobacco Group, (08.1998-12.2001)
Site Supervisor & Project Specialist; Qingdao China

Education

- Master of Paper, Imaging Science and Engineering, (2010)
Western Michigan University, Kalamazoo MI
*Researched paper manufacturing and printing, especial on paper coating, non impact printing, and project management, **GPA: 4.0***
- Gravure and Post-Print Process Training
Komori Chambon, Orleans France
- Bachelor of Print Engineering
Xi'An University of Technology, Xi'An China

Professional Activities and Community Services

- Member of TAPPI
- Member of St. John Ambulance, 726 Varsity Toronto, ON
Certified First-Aid Responder on AED & CPR, engaged in multiple public activities