WESTERN MICHIGAN UNIVERSITY

TITLE: Appliance Repairperson - Maintenance Services

GRADE: ST2

FUNCTIONS:

This position provides journey level craft labor, working with tools to install, repair, overhaul and perform preventive maintenance for all types of dining service, apartment/residential and commercial appliances, including electrical, steam and natural gas powered appliances. The incumbent installs, repairs and maintains choppers, slicers, mixers and other food preparation equipment; ovens, hot tops, stack steamers, steam kettles, donut machines, deep fat fryers and other cooking/baking appliances; hot carts, cold cuts and dish machines; and other dining service equipment. This position installs, maintains and repairs stoves, microwave ovens, garbage disposals, lamps, portable heaters, hair dryers, coffee makers and other domestic appliances in both residential and administrative University buildings; and commercial washers and dryers. The incumbent inspects and repairs/repairs blades, gears, belts, pulleys, switches, valves, motors, temperature gauges, thermostats and electrical circuits. This position dismantles equipment; inspects mechanical, electrical and other components; cleans and lubricates mechanical components; grinds/sharpens blades; and replaces cracked or broken metal parts; and repairs/rewires electrical circuits. The incumbent repairs or replaces defective motors; removes deteriorated or defective belts and pulleys and installs new replacement belts and pulleys; and replaces hoses, gaskets, valves, washers and other connections/parts. The incumbent checks thermostats, temperature gauges, thermometers, and other gauges/controls, and recalibrates as necessary to maintain accuracy. This position replaces knobs and other external features.

The incumbent utilizes manual and power wrenches and screwdrivers, adjustable wrenches, socket sets, pliers, wire cutters, wire strippers, hammers, and levels to tighten connections, dismantle appliances, repair or replace damaged and deteriorated components including belts and pulleys, and reassemble equipment. The incumbent employs voltmeters, amp meters, circuit testers and phase meters to evaluate the operating condition of control panels and identify problems. This position uses torches and soldering guns to repair electrical switches and circuits; grease guns for lubricating moving mechanical parts; and specialized equipment designed for particular appliances.

The incumbent provides information required to update mechanical drawings to accurately reflect current status and, as assigned, may assist in the technical training of an apprentice. This position determines inventory requirements for supplies, materials and replacement parts, and notifies supervisory personnel when (re)ordering is necessary. This position operates a motor vehicle to transport tools, supplies and materials to work sites. The incumbent organizes assigned work so as to minimize materials and manhours required for proper completion of work, and instructs other in the operation of and preventive maintenance for all related tools and equipment.

This position maintains the work area, all tools, all equipment, all supplies and any assigned...
vehicle(s) in a neat, clean and orderly condition and performs all work in accordance with 
established safety practices. The incumbent must wear MIOSHA approved safety shoes at all times 
and must wear a hard hat, gloves and safety glasses when operating power equipment and welding 
tools. Other protective gear must be worn when appropriate. The incumbent must wear no 
loose-fitting clothing which might become entangled in equipment or machinery, posing a hazard to 
incumbent's safety. This position performs additional duties as requested by supervisory personnel.

QUALIFICATIONS:

The incumbent must be able to read and comprehend written instructions and safety regulations 
regarding the performance of job duties, and must have sufficient writing and mathematical skills to 
prepare estimates and supply requisitions. The incumbent must be able to interpret complex 
blueprints, diagrams, written specifications and operating instructions. Completion of a registered 
apprenticeship program, or an established, certified training program recognized by the University 
and/or written verification of a minimum of five (5) years experience at the journeyperson level in 
the trade is required. The incumbent must possess, or obtain within 90 days of the date of hire, 
certification from one or more appliance manufacturers. Possession of a valid Michigan driver's 
license is required for operation of any assigned vehicle used to transport tools, supplies, materials, 
and equipment between work sites.

In order to perform the essential functions of the job, the incumbent must be able to wear a tool belt 
weighing 20 lbs at all times while performing all functions. The incumbent must be able to ascend a 
ten-foot (10) step ladder at least 10 times per day to repair, install and/or maintain exhaust systems, 
solenoid valves and other components of dining service appliances, and must be able to ascend a 6 
foot ladder to repair dish machines. The incumbent must be able to raise appliances weighing up to 
100 lbs each to a height of thirty-two inches (32") with or without mechanical assistance at least ten 
(10) times per day in order to place appliances on work benches for repair and overhauling. The 
incumbent must be able to maneuver grills weighing 500-700 lbs onto pickup trucks or other 
vehicles with the use of hydraulic trucks in order to transport them to the repair facility for repairs 
and/or winter storage. The incumbent must be able to apply 150 foot-pounds of torque to wrenches 
and other tools in order to break loose nuts and bolts on appliances. The incumbent must be able to 
enter and maneuver in restricted spaces in order to work inside rotary and convection ovens while 
performing repairs and maintenance. The incumbent may be required to transport materials 
weighing up to 50 lbs distances of 200 yards on occasion in order to access work sites.

The incumbent must be able to lift, manipulate and maneuver tools, parts, wiring and other 
electrical components. The incumbent must be able to adjust timing screws and threaded rods in 
appliances. The incumbent must be able to work for two hours at a time at shoulder level or any 
intermediate level up to and including directly overhead. The incumbent must be able to use 
screwdrivers, pliers, wire cutters, wrenches, and other tools of the trade to install, remove, dismantle, 
adjust, reassemble and re-install blades, belts, pulleys, fans, motors and electrical components. The 
incumbent must be able to work at ground/floor level and/or underneath equipment/appliances up to 
two hours a time for the entire length of shift in order to access electrical, mechanical, and other 
appliance components.
In order to obtain a valid Michigan driver's license, the incumbent must possess 20/40 vision with or without corrective lenses. The incumbent must possess 20/20 vision with or without corrective lenses and be able to properly place and align belts, pulleys, screws, and other components. The incumbent must be able to accurately distinguish colors in order to accurately identify, trace and match electrical wires.

The incumbent must be able to tolerate exposure to extreme temperatures ranging from 0°F to 120°F, in kitchens. The incumbent must be able to tolerate exposure to dirt, dust, pollen and other airborne debris. The incumbent must be able to work in proximity with 120 - 440 volt power sources up to eight hours per day. The incumbent must be able to tolerate exposure to high humidity, grease, steam lines, cooking odors, and moving mechanical parts.

A physical examination administered by the employer's designated physician is required to determine the incumbent's ability to perform the essential functions of the job and/or identify the need for a reasonable job accommodation.