International Learning Outcomes Inventory

A compilation of different international learning outcomes, from a wide variety of sources…

A. Intellectual Development

1) Academic and Disciplinary Outcomes
   - successfully completing the course or program overseas
   - developing further the ability to communicate ideas
   - engaging in scholarly activity that uses paradigms and models from cultures different from our own
   - developing further the ability to solve problems
   - assuming the ability to continually learn
   - realizing a change in or confirmation of the direction of a chosen academic discipline
   - completing the degree in progress and or pursuing a further education after the international experience
   - displaying a marked intellectual and professional development
   - achieving agreed markers of academic achievement in a broad general education
   - achieving agreed markers of academic achievement in a specialized field of study or discipline, for example, learning the use of the scientific method
   - demonstrating an understanding of the interconnectedness of political and economic systems
   - demonstrating an awareness of world geography, economics, politics, religion, philosophy, history, literature, the arts, and other aspects of culture; generally displays a knowledge of the interconnections between global and local issues
   - understanding how policy decisions made by one government affect other nations
   - exhibiting an awareness of the interrelatedness of global societies
   - understanding how prevailing world conditions, developments, and trends are associated with issues such as religion, conflict, economics, population growth, economic conditions, human rights, etc.
   - demonstrating a knowledge of the relationship between local and global issues

2) Career Choice and Preparedness
   - realizing a change in or confirmation of a chosen career
   - displaying an ability to work as a team member
   - displaying an ability to use technology
   - accepting and responding positively to criticism and feedback
   - adapting business English and business etiquette to the needs of international clients
   - gaining a knowledge of international business practices
   - gaining further respect for a code of ethics
   - adapting plans, strategies and behaviours to meet challenging conditions with or outside of the unit (organization, school, program, group)
• gaining further skills in analytical and strategic thinking
• gaining an understanding of how an intended field of work or study is viewed and practiced in different cultural contexts
• gaining an understanding of the impact of diverse cultures, languages, economies, and other relevant factors on organizational performance
• gaining the ability to work effectively in diverse group settings
• developing an appreciation of international business etiquette
• viewing issues from both a Canadian (domestic) and global perspective
• developing intercultural competence
• developing resiliency and coping skills
• developing a comfort level in one's ability to participate in the global marketplace
• developing a comfort level sufficient to be able to work and live in a foreign culture and handle cultural differences
• pursuing further travel and/or work abroad after the international experience.

3) **Business Practices**
• identifying and suggesting new ideas to get a job done
• learning to focus on quality
• applying an understanding of global business dynamics to work
• taking a global view in planning and action.
• functioning effectively in an international and highly competitive economic arena
• supervising, and be supervised by, individuals from diverse nations and cultures at home and overseas
• contributing to solutions to issues that transcend national boundaries,
• using sufficient intercultural skill to ensure widespread participation
• understanding different and international business practices
• understanding, speaking and writing - and being willing to further study - the languages in which business is conducted
• developing the ability to imagine, analyze, and creatively address the potential of other local economies and cultures
• developing a knowledge of commercial, technical, and cultural developments in other pertinent locales, and who the key players are
• developing an understanding of local customs and negotiating strategies
• developing the ability to work effectively in a foreign 'company culture'.

4) **Linguistic Skills**
• appreciating the learning of new languages and their importance in academe, in the workplace and in life in general, and being able to
• identifying ways to maintain or improve language skills over time
• acquiring basic to advanced skills to native-like fluency in an additional language or languages
• using a foreign language to communicate; that is, the participant is able speak, listen, read and write in a language other than his or her first language
• identifying and use information from other languages, demonstrated through using foreign language skills to enhance learning in other academic areas or as a window to cultural understanding
• adapting one's way of communication to the existing conventions in other cultures
• operating with linguistic effectiveness within formal and informal settings of another culture or multicultural context

B. Personal Development

1) Attitudinal: Cross-cultural/Interpersonal
• developing further international understanding and intercultural competence
• developing further Canadian (domestic) and global perspectives
• developing an awareness of one's own values and biases and how these influence interactions and relationships with others
• developing a tolerance towards differences as a means of
• understanding, appreciating and demonstrating knowledge of other cultures as well as one's own culture
• developing an understanding of one's own culture in a global and comparative context
• recognizing that the home culture is one of many diverse cultures and that alternate perceptions and behaviours may be based in cultural differences.
• recognizing and respecting people's diversity and individual differences
• developing an understanding of the role of culture in identity formation, social relationships, and the construction of knowledge systems
• demonstrating respect for diversity
• understanding the ways that culture shapes an individual's world view
• learning to develop multiple perspectives, such as developing the ability to perceive any event from more than one cultural viewpoint
• demonstrating an understanding of the common human experience and knowledge of intercultural issues and viewpoints
• learning to accepts cultural differences and tolerates cultural ambiguity
• developing a willingness to learn from others who are culturally different
• developing a willingness to engage in diverse cultural situations
• demonstrating movement from being sympathetic to being empathetic toward people from other cultures
• demonstrating resistance to cultural stereotyping.
• displaying curiosity about global issues and cultural differences
• learning to think globally
• learning to appreciate the language, art, religion, philosophy, and material culture of different cultures
• developing the ability to adapt in the context of another culture
• contributing to world peace and stability
• developing a better understanding of the world and of the interconnection between global and local events
• developing the ability to creatively imagine another's perspective, and if needed to
  "switch codes" into this perspective and to know where one's own values interrupt such
code switching.

2) **Attitudinal: Intrapersonal**
• demonstrating coping and resiliency skills
• adapting resourcefully to different cultures
• developing a tolerance for ambiguity
• learning to adapt effectively to varying levels of pressure, challenge, change, adversity
  and stress
• learning to cope with ambiguity
• developing further sensitivity and tact
• developing a psychological preparedness for new situations
• developing increased and diverse problem-solving techniques
• developing increased self-confidence
• developing increased independence and autonomy
• developing increased self-awareness
• developing a willingness to assume a position of leadership
• learning to demonstrate a positive attitude towards change
• learning to be flexible and open to change
• learning to seek personal growth
• being aware of how one is viewed by others.

3) **Behavioural**
• displaying the ability to operate and communicate in and across cultures
• displaying the ability to work and function abroad and in different cultures in an
  appropriate manner
• displaying the ability to communicate, interact and make decisions in ways that
  demonstrate sensitivity to culture, language, political realities and practices
• displaying the ability to adapt quickly and show flexibility
• displaying the ability to deal effectively with multiple demands and competing priorities
• displaying the ability to be interdependent and show awareness and understanding of
  larger groups and systems
• displaying the ability to live responsibly with others
• displaying behaviour that lacks ethnocentrism. that shows movement beyond
  ethnocentrism to a position approaching empathy
• displaying the ability to see others as they see themselves, given their conditions and
  values
• willingly engaging with people from other cultures
• displaying coping and resiliency skills in unfamiliar and challenging situations
• displaying the ability to withhold judgement
• displaying an understanding of how a different setting can affect one's style of interaction

4) **Social**
- acting with an understanding of the knowledge and traditions of other cultures
- attempting to minimize the impact of one's own cultural and gender biases and practices on others
- seeking to understand the circumstances and need of those one encounters from their perspective (e.g., cultural, political, economic and social);
- displaying a willingness and ability to communicate
- interacting at home and within their local communities with a Canadian (domestic) citizenry that is of increasing racial and religious diversity
- displaying the ability to work effectively in group settings
- using appropriate use registers of English for different situations
- displaying skills appropriate for relating to others in various cultures and situations, such as academic settings, social venues, and professional environments
- displaying the ability to mediate cross-cultural interactions and is able to facilitate intercultural relations for and between others
- displaying the ability to make contacts with foreigners and sustain these contacts
- demonstrating an ongoing willingness to seek out international or intercultural opportunities
- displaying an ability and willingness to develop and sustain an international network
- displaying an ability to cope in a knowledge-deprived foreign context with a 'domestic' frame of mind and knowledge