

WESTERN MICHIGAN UNIVERSITY-STEP PROGRAM

Learning Community Support Services Referral List

Bronco Express

Barbara Banks, Bronco Express Manager, 387-0660

Located on the main floor of the Bernhard Center, open from 8 am to 5 pm, Monday through Friday, no appointment is needed.

This year-round location is the place where students can

- apply for financial aid or pick up the appropriate forms
- check on the status of a financial aid application
- confirm dates of financial aid disbursements
- receive unofficial transcripts and ask basic registration questions
- check account balances and get clarification on charges
- make payments on their accounts
- pick up their checks for account refunds

Student Financial Aid

Rachel Colingsworth, Assistant Director of Financial Services, 387-6791

Carrie Soule, Administrative Assistant, 387-6005

General questions can be addressed at the Bronco Express Center (see above). Rachel is available if you have a student with unusual or extreme financial aid questions that need to be quickly addressed.

Career and Student Employment Services - Career Advising

Heather Highhouse, Advising for CEAS, 276-3263

Heather is available to assist students with such career related topics as self assessment, occupational research, matching interests with WMU majors, resume review.

University Counseling and Testing Center (2513 Faunce Student Services)

Evelyn B. Winfield, Ph.D. Director, 387-1850

Kathryn Lewis Ginebaugh, Psy.D., Assistant Director, 387-1884

The Center is staffed with professionally licensed counselors and psychologists, and it provides services to help students deal with a wide range of concerns that inhibit emotional well being and academic performance and success. Appointments are free for WMU students and begin with an assessment. Appointments may be requested by telephone or by stopping by the Center's reception desk between 8 a.m.-5 p.m., Monday-Friday.

Sindecuse Health Center

Carrie Robertson, Director of Health Promotion and Education, 387-3529

Carrie can refer you to campus resources:

- **Medical Social Worker** (adjustments to campus life, anger management, stress management, crisis intervention, substance abuse, sleep problems.)
- **Health Care Provider** (for (a)-13()TETBT1 0e/F1 9ff1 0 0 1 212.(#)ga@ 0 1 324B185 Tm[[-5().6-15 TETBT14Do @M