



WESTERN MICHIGAN UNIVERSITY

Department of Psychology

Human Performance Improvement In - A - Box



Yvon Dalat

Certified Performance Technologist

Past President of International Society of Performance Improvement (ISPI) Yvon Dalat – will walk the audience through performance improvement techniques. His real world experience working for Raytheon using 6 Sigma in the company, and being a program manager will highlight effective workplace interventions and the programs he championed. The principles and standards of performance improvement will be outlined and he will guide the audience through real world examples while explicitly showing the contribution each principle has towards improving employee performance in the workplace. He will also touch on the history of ISPI and the influential people who pioneered performance improvement and started ISPI, including Joe Harless, Geary Rummler, and Thomas Gilbert; many of which are renowned Behavior Analysts as well.

Friday, Nov. 15, 2019

2 p.m.

1720 Chemistry



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