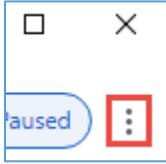
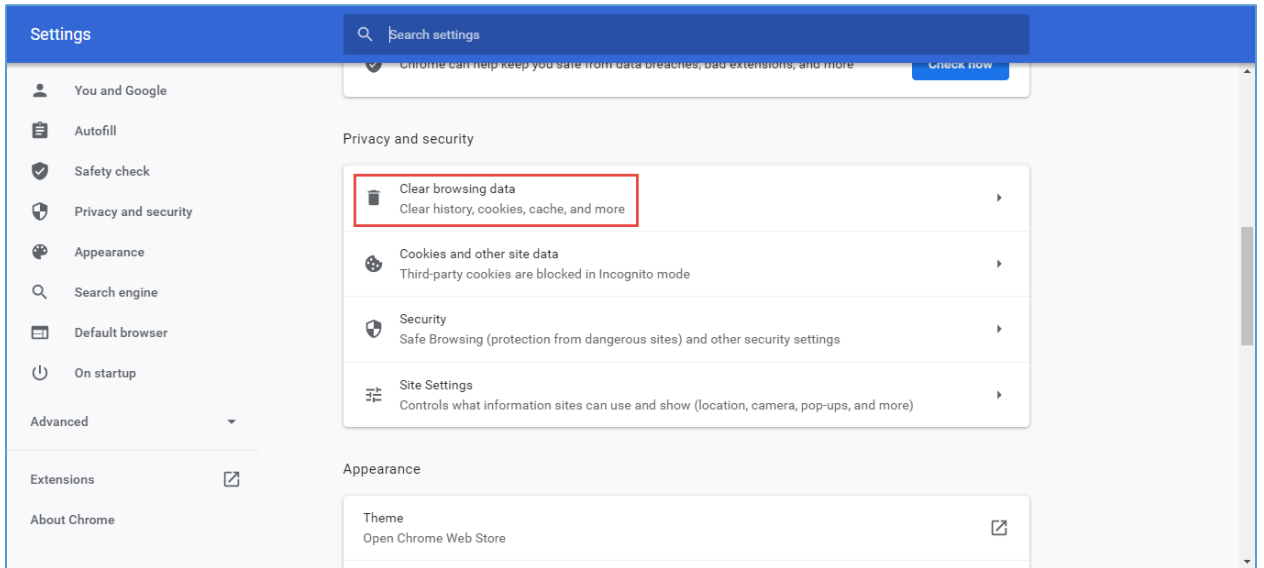


Google Chrome Browser

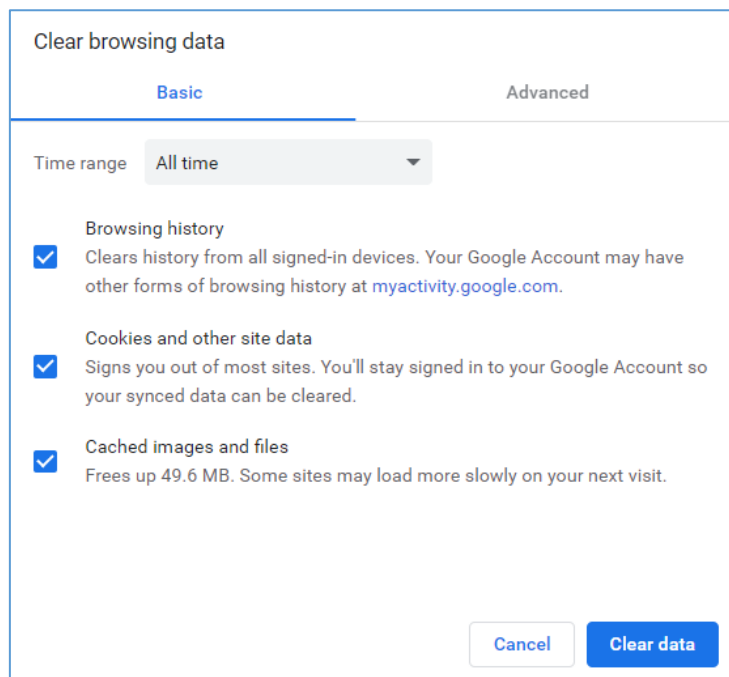
1. Click the 3 dots in the upper right hand corner of the Chrome window



2. Click Settings

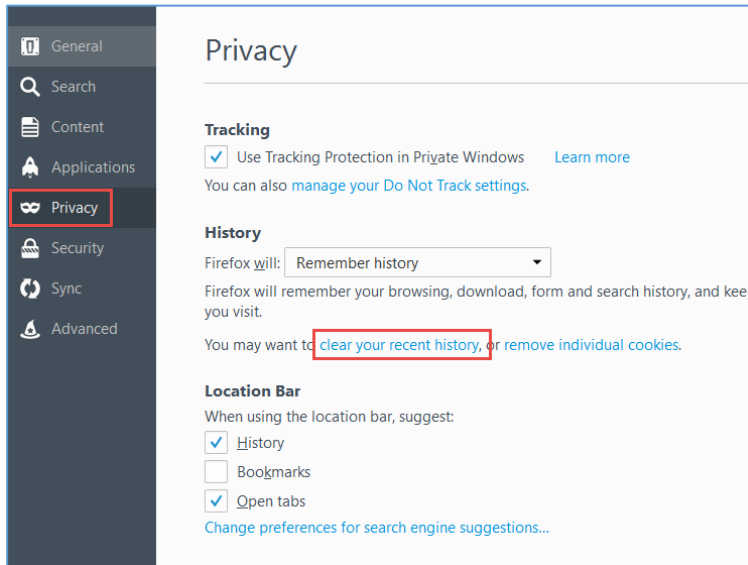
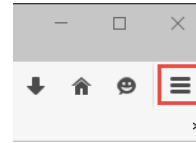


3. Scroll down to the Privacy and Security area and click on the first option, Clear browsing data
4. In the Clear Browsing Data window, make sure Basic is chosen and all the boxes are checked
5. Click Clear Data
6. It will close when it is done, restart the browser and you should be able to log into the housing portal

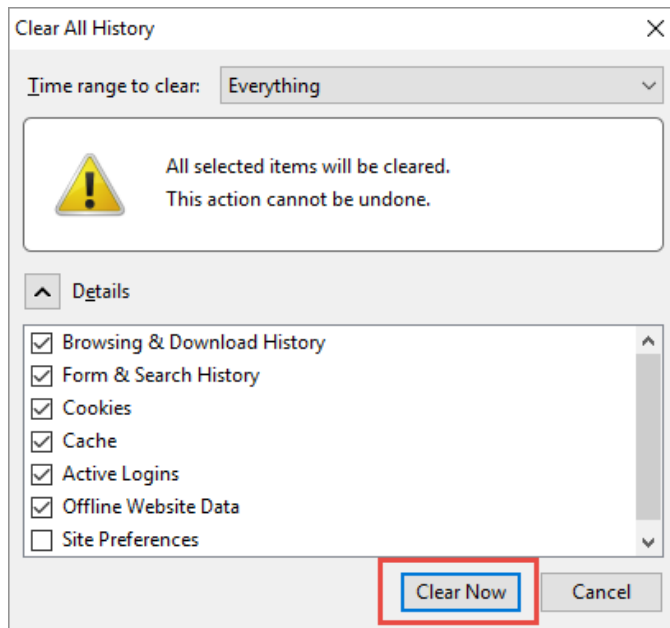


Firefox Browser

1. Click on the three lines in the upper right (hamburger)
2. Click Options
3. Click on Privacy on the left
4. Click on 'clear your recent history'



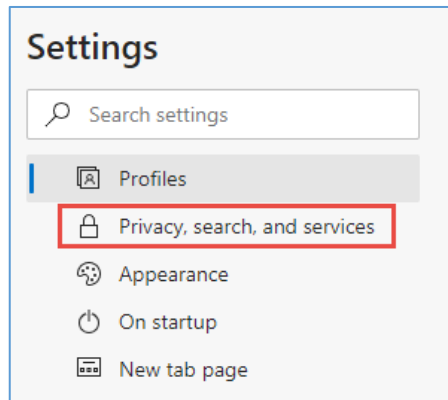
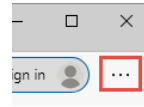
5. Check the following boxes and then 'Clear Now'



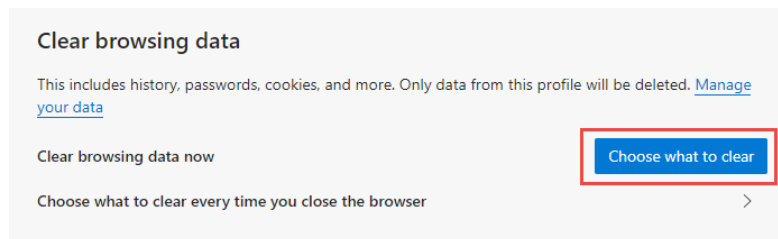
6. Restart the browser and try again

Edge Browser (Internet Explorer)

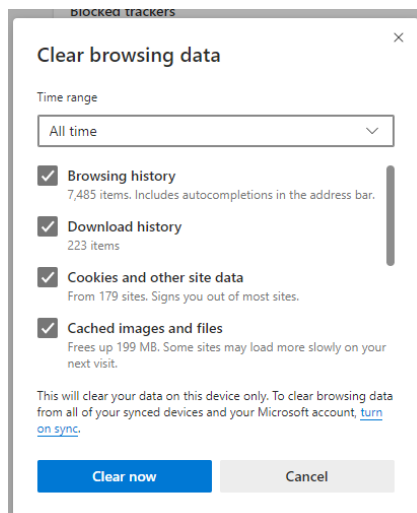
1. Click on the 3 dots in the upper right
2. Click on Settings
3. Click on Privacy, search and services



4. Scroll down to 'Clear browsing data'
5. Click on 'Choose what to clear'



6. Check the following boxes and click Clear Now



7. Restart the browser and try again