Residence Life is committed to supporting students in their pursuit of academic excellence.

We pledge to:

• Be invested in your individual success
• Assist in creating positive living and learning environments that facilitate academic achievement
• Provide programs and opportunities that enhance learning in and out of the classroom
• Be an accessible and knowledgeable resource for you about academic issues and classroom success strategies
• Bring academic resources and services into the residence halls such as tutoring and advising
• Ensure your residence hall experience is a fundamental part of your success at Western Michigan University
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Residential living promotes individual and group responsibility through positive communities. The Community Living Expectations balance the rights of the individual and the rights of the community. In order to carry out its educational mission, the University aspires to create and maintain conditions that are social and educational. With this in mind, the residence hall staff developed the Community Living Expectations to help each student be academically and personally successful. All WMU residence hall students and their guests are responsible for conducting themselves in a manner that does not infringe on the rights of others or interfere with the educational functions of the University, as well as showing consideration for the facilities. All students residing in the residence halls deserve to live in an environment free from harassment, intimidation or emotional distress. The information provided here specifies the community and behavioral standards that are expected, and also identifies the rights and responsibilities of residents.

In carrying out responsibilities as a student and a residence hall community member, it is essential that residents become familiar with, responsible for and abide by the WMU Student Code, as well as the Community Living Expectations. Your contract is the document that states your and the University’s contractual obligations; the Residence Life Community Living Expectations handbook is a legally binding adjunct to your contract. You are equally responsible for complying with the policies, expectations and regulations printed in the Community Living Expectations as you are for those directly printed on the contract. By signing your residence hall contract, you have agreed to make yourself aware of and abide by all residence hall policies and expectations, the WMU Student Code and all city, state and federal laws. A copy of the WMU Student Code may be obtained online at [www.wmich.edu/conduct/docs/WMU_studentcode.pdf](http://www.wmich.edu/conduct/docs/WMU_studentcode.pdf) from the Office of Student Conduct or your hall office. Questions about the Community Living Expectations may be directed to your hall director.

If a student enters an area where a violation of policy is occurring, or a violation is initiated in an area where he or she is present, the student should leave immediately. Otherwise, by choosing to remain, the student assumes responsibility for all behavior and items in that location, regardless of his or her participation.

Anyone violating the Community Living Expectations, WMU Student Code or abusing the facilities is subject to disciplinary actions, prosecution, conduct review and replacement fees as deemed appropriate by University officials. Residents may also be subject to disciplinary action due to the misconduct of their guests. Residence Life or the Office of Student Conduct reserve the right to move a student to another room or hall or remove the student from on campus living entirely if it is in the best interest of the student, University or other students of the University, or in accordance with the University’s mission and education goals.
Residence hall staff

At WMU we have three different types of live-in staff for every residence hall. Residence hall staff members are committed to providing the best possible living experience for all residents. Residents are encouraged to get to know the staff in the hall. They are valuable resources for information about the University and the many services available.

Residence hall directors

Residence hall directors (hall directors) are full-time staff members who live in each of the living areas. Our hall directors have obtained a master’s degree in higher education, counseling or a related field prior to beginning their position at WMU. The hall directors provide leadership to intentionally and collaboratively create environments that positively influence student learning and development. Each hall director holds office hours in their building. Specific responsibilities include:

- Supervising the graduate assistant hall director and resident assistant staff
- Oversee programming within the community
- Collaborate with others to ensure facilities are safe, secure and maintained
- Oversee and resolve student conduct issues
- Assist with conflict mediation within the building with students
- Provide academic support initiatives, referrals and guidance to their residents
- Meet with students from the building that have questions, concerns or other needs
Graduate assistant hall directors

Graduate assistant hall directors (GAs) are paraprofessionals who live in each of the halls. Most often our GAs are in the process of obtaining a master’s degree in higher education, counseling or a related field while they are working in this position. The GAs assist in providing leadership to intentionally and collaboratively create environments that positively influence student learning and development. Each GA holds office hours in their office in their building. Specific responsibilities include:

- Advise the hall government for the building
- Oversee the front desk operations including hiring student staff
- Assist with programming within the community
- Provide academic support initiatives, referrals and guidance to their residents
- Meet with students from the building that have questions, concerns or other needs
- Collaborate with the hall director to maintain a safe and healthy living environment
- Assist with conflict mediation among students within the building

Resident assistants

Resident assistants (RAs) are part-time student staff members who live on the floors. One of their major roles is to create and maintain an environment that promotes the academic and personal success of residents. Specific responsibilities include:

- Maintain visibility and availability on the floor as a resource to students in their community
- Serve as a mentor and role model to students
- Provide programming that meets the needs of students and will assist in community development and growth
- Meet with students from the floor that have questions, concerns or other needs
- Collaborate with the hall director to maintain a safe and healthy living environment
- Assist with conflict mediation with students on the floor
- Address student conduct issues on their floor and in the hall

Please visit our website at: www.wmich.edu/housing/new-students for comprehensive information you need to know about your new home.
Roommate relationships

An important part of college is learning to get along with others and developing an awareness of and appreciation for other life styles and values. One of the first opportunities you will have to establish close relationships with others and learn about living in a community will be when you move into your room. This information is designed to assist you in building a positive relationship with your roommate. Having a positive relationship with your roommate depends on each being willing to make an honest attempt to get to know each other. When students are placed together in a residence hall, they must prepare for this new experience with an open mind and an appreciation for those differences that exist in each person’s background.

The quality of roommate relationships is related to the communication between roommates. Positive relations are typified by roommates who clearly understand each others’ expectations, more openly communicate with each other and verbalize to each other thoughts and feelings about living together. During all of your discussions with your roommate, listen carefully. Try to be unconditionally accepting of what you hear, even though you may disagree. When roommates are accepting, both individuals will feel free to express things honestly. Key points to remember in establishing a positive relationship are listed below:

- Spend time getting acquainted
- Be willing to listen and speak openly
- Try to understand rather than evaluate or judge
- Be receptive to different ways of life and different values
- Be willing to make compromises
- Be aware of assumptions and try to get the facts

Do’s and don’ts when a conflict arises

Do

- Address the problem immediately
- Be clear and specific about how YOU see the issue
- Listen carefully to your roommate’s thoughts
- Discuss only the CURRENT issue
- Assume your roommate doesn’t know when something is bothering you. You need to tell him or her
- Keep it between your roommate and you
- Look for a solution to the problem together and generate a list of options to pick from
- Be willing to renegotiate the agreement later as needed
• Help create a situation where both you and your roommate can win
• Talk to your RA, GA or hall director

Don’t
• Wait to address the problem; it will only get bigger
• Involve residents on the floor in roommate issues
• Bring up past problems with the roommate
• Dictate a solution to your roommate
• Create a situation where only one of you can win and the other loses

Your enjoyment of life in a residence hall will depend, to a large extent, on the thoughtful consideration you and your roommate(s) demonstrate for each other. Remember, living in a community environment means accepting responsibility for the welfare of others. Only you can assure that your roommate enjoys these rights. As a roommate, it is your responsibility to follow the “roommate responsibilities” outlined below.

Roommate responsibilities

1. Make sure your roommate’s right to read, study and sleep are free from undue interference from noise, guests and other distractions. Unreasonable noise and other disturbances inhibit the exercise of this right.

2. Ask permission before borrowing or using any of your roommate’s possessions such as a computer, clothes or food.

3. Receive permission from roommate(s) before inviting guests to stay overnight (overnight guests of the opposite sex are not allowed). See guest and visitation policy on page 27.

4. Keep your living environment clean.

5. Allow your roommate(s) free access to the room and facilities without pressure.

6. Respect your roommate’s right to personal privacy.

7. Make sure your guests do not violate/invade your roommate’s rights.

8. Talk to your roommate(s) when something is bothering you.

9. Listen to your roommate(s) if there is a problem and try to resolve it.

10. Bring unresolved problems to the attention of the resident assistant, graduate assistant hall director or hall director after you have talked with your roommate(s).

11. Respect your roommate’s right to be free from fear of intimidation, physical and emotional harm. Violations will result in disciplinary action.

12. Treat your roommate as an equal: do not give orders, make unreasonable demands or expect favors.
Services and information

Front desks

In the lobby of your hall, there are receptionists available to greet visitors and answer any questions you may have. Desk services include, but are not limited to:

- Equipment check-out such as vacuums, games and sporting equipment
- Sending and receiving mail
- After-hours emergency maintenance assistance

The desk is open evenings and weekends. When the desk is closed, the hall office or staff on duty will be able to assist you.

Hall office

Just off the lobby of your hall is the hall office. Open from 9 a.m. to 5 p.m. Monday through Friday, the hall office assists with questions, maintenance concerns and scheduling appointments with hall staff. The hall office is also where you can find the hall director.

Public space

Public spaces in the residence hall are reserved for students of that hall. Residents may reserve public space in the hall by contacting the hall director. Outside groups or individuals are not allowed to use residence hall spaces.
Elevator

Some residence halls have passenger elevators. Use of the elevators is a privilege and students are expected to use them in a responsible, safe and respectful manner. In keeping with this expectation, tampering with the alarm, misuse or defacing of the elevators or entering the elevator shaft is prohibited. Actions such as tugging on the doors or jumping up and down in the car are also prohibited. If an elevator door is closing, do not force it back open. Residents of the building or the individual found responsible will incur the costs of any damages to the elevator. Inappropriate use of the emergency call button or phone is not permitted. Any of these kinds of actions may result in discipline and legal action. Most elevators employ the use of video surveillance cameras.

In your room

Your room is furnished with beds, mattresses, desks, desk chairs, blinds, dressers and ceiling lights. You may arrange the furniture in your room according to your preference. The furniture in your room is your responsibility, and trading furniture with other rooms or storing furniture outside the room is not allowed. If you build a loft, bed ends have to be stored in your room. Public area furniture is for the use of all residents and therefore should not be placed in individual student rooms. Students are not permitted to bring their own mattress for use in their room. Waterbeds and other water-filled furniture are not permitted in residence halls. No lofts may block windows, and no furniture may block the entry to a room. Students living in suite style rooms may not combine rooms to create a living area and sleeping area (no more than two beds per room). No subletting is permitted. In addition, you are prohibited from mounting televisions to the walls of the room.

Lofts

Lofts may only be constructed in Draper/Siedschlag, Eldridge, the Burnhams and Zimmerman. All other halls already have furniture that is able to be lofted in the room or is pre-bunked (French only). Lofts may not be fastened to the building walls, floors or ceilings, nor may light fixtures, switches or residence hall furniture be moved or altered to accommodate a loft. In addition, lofts cannot be built or placed in front of the window or doorway.

Loft information as well as regulations for loft construction is available online at [www.wmich.edu/housing/info/loft.html](http://www.wmich.edu/housing/info/loft.html). Residence Life staff does not inspect the physical structure of a student’s loft. However, Residence Life may ask students to make modifications to their loft if the loft does not comply with our requirements.
Keys

You are expected to cooperate with the University in efforts to maintain a secure campus. Safety starts with you. You will be issued a room key and, in all halls besides the Valleys, a building key when you check in. Those keys are an integral part of the hall’s security system; therefore, you are responsible for carrying your keys at all times. Residence Life strongly recommends locking your room door at all times. If you lose your keys, you will be responsible for all charges associated with replacing your keys, the keys for your roommate(s), and key cores for your room and mailbox. Current charges for replacing lost keys are $6 for each room key and $25 for each security key. The charge for a core replacement is $30 per core. All fees are subject to change and will be billed to your student account. Please contact your hall director immediately if you have lost your keys. Keys are returned to the hall at the end of the contract term. Residents who do not return keys will pay key and core replacement costs.

Locked out

Keeping the halls safe and secure is a serious concern of Residence Life. Students are expected to assist in this endeavor by always locking their door and carrying their keys with them at all times. To encourage students’ responsible use of keys and to help keep the building secure, the following schedule of charges applies for lock outs. This charge will be applied to your student account:

- 1st and 2nd time: no charge
- 3rd time: $10
- 4th time: $15
- 5th time or more: the charge will keep increasing by $5 each time

If you are locked out of your room, you may go to the hall office or front desk and ask to be let into your room. If a staff member is addressing another issue in the building, you may have to wait for a staff member to become available or for your roommate to return. Students must confirm their residency in that specific room either through showing their ID or verification of personal information. In addition, students must show their keys to a staff member when let into their room or the locks will be changed and appropriate charges applied.

If you leave your items in someone else’s room, you will not be given access to that room. You will have to wait for a resident of that room to return.

Entering rooms

In accordance with our educational mission, the University aspires to maintain a healthy and safe environment, as well as respect and preserve your right of privacy. The University, however, reserves the right to make periodic administrative inspections of residence hall rooms (whether or not
the residents of the room are present) whenever:

- There is a reasonable cause to believe established health or safety regulations are being violated
- There is a threat to the safety or well-being of the room’s occupants or other residents
- There is reason to believe the occupants of the room are violating a University rule or regulation or state or federal law
- There is reason to believe that there is imminent hazard to the property, and removing any hazard discovered
- Disruptive noise is violating an individual’s need to sleep, study, read, etc.
- To address any needed maintenance repairs or concerns
- There is a question about contractual status

Residence hall staff will check each room during the break periods to ensure that no safety hazards exist. If a staff member should notice, in plain sight, evidence of a violation of federal, state or local laws, or a violation of University rules and regulations, the staff member will file a report with the hall director, the Office of Student Conduct or WMU police.

**Mailing address**

All halls receive mail delivery from the U.S. Post Office. Each room has a mailbox in the lobby. Every building on campus has different “plus 4” zip code extensions. The “plus 4” zip code (in addition to 49008) should always be used. If, for example, you live in Henry Hall, Room 324, your proper address would be as follows:

<table>
<thead>
<tr>
<th>Your Name</th>
<th>324 Henry Hall</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Kalamazoo, MI 49008-5453</td>
</tr>
</tbody>
</table>

Please do not put “WMU” or “Western Michigan University” as part of the address, as this will result in delays or complications in delivery. Residence hall mail will be placed in mailboxes after 5 p.m. daily. Please refer to page 40 for a list of all residence hall “plus 4” zip code extensions.

**Telephone service**

Your room is provided with a private telephone line and local telephone service. You will need to provide your own phone. For on-campus calls you only need to dial the last five digits of the telephone number (6-#### or 7-####). To access an off-campus line you must first dial a 9 and then the number (e.g., 9, ###-####). A prepaid calling card is required for long distance service and may be purchased at the WMU Bookstore or any number of local stores. For long distance calls dial 9, 1 and the number.
Voicemail service is available for a minimal monthly charge. This service is provided by the WMU Telecommunications Department, (269) 387-4357, Option 2.

**Internet access**

Wireless Internet access is available in public areas and all residence hall student rooms. In addition, all rooms are connected to ResNet, the high-speed residential computing network at WMU. There is an $80 charge per semester for fall and spring, and $40 each for summer I and summer II to connect to ResNet. This charge is billed to each student’s WMU account.

All University policies and procedures apply to the use of ResNet. The University also enforces an Acceptable Use Policy and the Digital Millennium Copyright Act regarding downloading or sharing copyrighted movies and music. Use of ResNet in violation of any University policy or procedure may result in student conduct charges. Routers, wireless access points and combo router/access points may not be connected to ResNet. To connect you must have an Ethernet card in your computer and a standard Ethernet cable. All rooms are equipped with an Ethernet jack for each resident that occupies a room.

Please call (269) 387-4357 or visit [www.wmich.edu/it/resnetconnect](http://www.wmich.edu/it/resnetconnect) for more information.

**Cable service**

Basic cable television access is provided at no additional cost for residents. A complete list of EduCABLE channels is available at [www.wmich.edu/it/students/cable](http://www.wmich.edu/it/students/cable), including special WMU campus events and instructional channels. A standard coaxial TV cable and compatible television is required. Outdoor antennas or satellite dishes may not be used. For more information or to report problems with your EduCABLE, call (269) 387-4357, Option 2.

**Laundry and vending**

Coin and ID card-operated washers, dryers and other vending machines are located in each hall for your convenience. Visit [www.wmich.edu/housing](http://www.wmich.edu/housing) to add more money to your laundry account. Report broken vending machines and any refund requests you might have by calling (269) 387-2200 or by going to [www.wmich.edu/vending](http://www.wmich.edu/vending)
Electrical appliances

All electrical equipment you use in the residence halls must have an approved UL rating. Appliances or equipment such as ceiling fans may not be directly wired to your room. See the below descriptions for the information about approved and unapproved appliances.

Approved electrical equipment

A maximum of two multi-outlet strips are allowed per room. Coffee makers and electric teapots equipped with an auto shut-off feature and fully enclosed heating elements (see photo examples), along with small halogen desk lights with a glass cover, are approved. Irons equipped with an auto shut-off feature are also approved (Irons are the only appliance with an exposed heating element permitted in the residence halls, as they require the exposed heating element to function properly). Personal computers and accessories, clocks, desk and window fans, non-halogen floor lamps, answering machines, hair dryers and curling irons, radios, stereos, TVs and DVD players, and gaming systems are allowed. Small microwaves and refrigerators are allowed if they use less than 1.5 amps of electric current. MicroFridges, a combination refrigerator, freezer and microwave unit, are available for rent. One can be reserved by following “Microfridge” from the Residence Life website at www.wmich.edu/housing/info/vendors.html. The cost to rent a MicroFridge for the year is $99.

Unapproved electrical equipment

Appliances with exposed heating elements or no automatic shut-off pose a safety hazard and therefore are not allowed in the halls. Examples of these types of appliances are toasters, mug warmers, traditional coffee pots, wax melters, toaster ovens, sandwich makers, and George Foreman-style grills. Since use of these appliances and cooking in your room is prohibited, you are encouraged to use your hall kitchen, if one is available. Spider lamps with plastic shades (pictured) and floor halogen lamps are not permitted.
in your room. Space heaters, air conditioners and fog machines are prohibited. If any of these items are found in a resident’s room, for the safety of all residents, hall staff will confiscate the item and keep it in storage until the resident can take the prohibited item home.

Contact paper
The use of contact paper in your room or on the interior or exterior of your door, on furniture or on floors is not permitted.

Automobiles on campus
Parking regulations change on a yearly basis. You are encouraged to contact WMU Parking Services for current parking regulations. If you have guests visit, they must use metered spaces or obtain a parking permit valid for a limited time from WMU Parking Services, (269) 387-4609. The car registration, your guest’s driver’s license and your WMU ID will be needed when the permit is issued. You may be assessed a fee or towed at your expense if you do not remove your car from parking lots during periods of snow removal or painting. You are solely responsible for any loss, theft or damage done to your vehicle.

Bicycles on campus
Bicycles are a way of getting around campus. If you choose to bring a bicycle to campus you should chain your bicycle to the bike racks provided by the University. Do not chain them to stairwells, trees, corridors, public areas or porches. Doing so might result in their removal. You are encouraged to register your bicycle with the Department of Public Safety. The Department of Public Safety will confiscate bicycles not removed at the end of each spring semester.

WMU Bronco ID card
Your WMU Bronco ID card is issued for your use only, and you will use this card for as long as you are enrolled at Western Michigan University. Your card may not be transferred to another person. Your card may be replaced at the Bronco Card Center located in the Bernhard Center. A fee will be charged for replacing a lost, stolen or damaged card.

Needle disposal
WMU strives to protect students and staff from safety and health hazards. In order to reduce the risk of transmission of blood-borne pathogens, SHARPS containers for the safe disposal of medicinal needles will be provided to you if you are required to administer self-injected drugs. Check with the Sindecuse Health Center (269) 387-3287 or Environmental Safety and Emergency Management (269) 387-5590 for information on obtaining and disposing of SHARPS containers.
Severability

Each resident is considered a responsible member of the residence hall community. Not only are residents responsible and accountable for their own actions, but also for what happens in their room or by their guests. The policies and procedures listed in this book are in addition to those listed in the WMU Student Code. The code is available online at www.wmich.edu/conduct/code/index.html. Invalidation of any of the provisions contained herein by judgment or court order shall in no way affect any of the other provisions which shall remain in full force and effect.

Refunds

Under certain circumstances, all or a portion of any payment of a residence hall account may be refundable. In the case of denied admission or academic dismissal, a charge will exist only for those days that a space is occupied or keys are issued for a room. If an individual in this circumstance never moves in, a full refund will be approved if the Residence Life office is advised of this matter in writing within one month of the start of the semester or session involved. Refunds are based upon the date that belongings are removed from the room, the keys are turned into the hall director and an official check-out form is signed by the resident. All refunds are issued in the name of the resident and are usually mailed to the resident’s home address three to four weeks after the official move-out date. Money due the University is deducted from any refund before it is issued. No refunds are made during the final two weeks of a semester or session.

In the event a resident is sanctioned by Residence Life or the Office of Student Conduct and the sanction prevents the resident from residing in the residence halls or eating at Dining Services facilities, or results in the expulsion or suspension of the resident, the resident will not be entitled to a refund with regard to the residence hall or dining services account.

If a student is a first-time attendee of Western Michigan University and is also a first-time recipient of federal financial aid, the student will have their refund calculated using both the WMU refund guidelines and the Department of Education Pro-Rate refund policy. The calculation resulting in the larger refund will be used.

All refund requests and appeals to this policy must be made in writing and submitted to:

Residence Life
1903 W. Michigan Ave.
Kalamazoo, MI 49008-5312

Changing rooms

Changing rooms or halls may be possible as space permits. Transfers are arranged through and approved by the hall directors, not the Residence Life office. Prior approval from the hall director is required for all room changes.
Failure to obtain prior approval could be considered a policy violation. There are designated periods at the beginning and end of each semester when room moves are prohibited.

**Room consolidation**

Students periodically find themselves in a room with no roommate or in a three or four person room with one or more open spaces. To be fair to all residents, the University may require the student to participate in a consolidation process. The rooms that become vacant through the consolidation are available for persons preferring a single room or to permit two persons in different rooms to move in together.

The consolidation process requires a student to do one of the following:

- **Be ready for a roommate to move in at any time during the academic year**
  Having an open space in your room means a new roommate can be assigned any time without prior notice. You must keep the extra bed, desk and some dresser drawers clear so that a new roommate will have space to put belongings. It is also critical to help your new roommate feel welcome. If the room is not ready for a roommate to move in or if you exhibit behavior considered unwelcoming to the new resident, it may result in judicial consequences and your student account being charged for the single room.

- **Elect to change your room to a Super Single**
  If you would rather keep your room to yourself, you can opt to change your room to a single room. There is an additional cost for a single room. You can review the rates at [www.wmich.edu/housing/contract/rates.html](http://www.wmich.edu/housing/contract/rates.html). To change to a single room, stop by your hall office to fill out paperwork. If you do not let Residence Life know, we will assume you are requesting a roommate be assigned to your room.
Check out

A proper check-out consists of having a hall staff member take you through the check-out process: checking the condition of your room, signing the student information card and room inventory form, and returning your keys. This process is done so hall staff will know when everyone has left. Unreturned keys will be voided and new keys and cores prepared. Charges involved will be billed to the resident. Room(s) must be returned to a condition and safety level comparable to that existing at the beginning of occupancy; reasonable wear and tear excepted. Residents must return equipment such as MicroFridges rented from the University. Residents will be held responsible for and reimburse the University for all damages to their room or furniture. Residents failing to check out properly will be charged $25 each.

When you move, don’t forget to update your address!

Log on to GoWMU and update your address

- The address that is listed for you on GoWMU is where your mail will go when it is forwarded
- Hall staff do not update your address, so it is up to you to log on to GoWMU and update your address

Contact all companies you receive mail from
(i.e. banks, credit card, cell phone, etc.)

- The best way not to have interrupted mail service is to contact people directly with your new address
- Mail forwarded by the residence hall takes longer to get to you
- Some mail like magazines and newspapers do not get forwarded
- Mail only gets forwarded from your old address for one year

Break periods

Students must vacate their hall by the closing date of each academic period. You are responsible for making other arrangements for the period between semesters. Students returning for the spring semester may leave personal belongings in their room during the break period; however, rooms will not be accessible. The University reserves the right to make safety checks, inspect, maintain and make repairs in residence hall rooms, and replace damaged or obsolete furniture at any time, including break periods.

The residence halls remain open during Thanksgiving and spring breaks, but services may be limited. Dining Services are consolidated or open limited hours during these times because of the small number of residents who remain on campus.
Students who are academically dismissed or cancel their contracts during a semester break period may claim their personal belongings when the halls reopen for the new term.

Any residents found violating quiet hours or exhibiting other disruptive behavior during finals week may be asked to vacate the halls 24 hours or sooner after completing their last final exam.

Facilities and activities

Throughout the year there will be opportunities to participate in a variety of extracurricular activities and events sponsored by residence hall staff, hall governments and Residence Life. These include, but are not limited to using fitness rooms, residence hall facilities and equipment; educational, recreational and social activities and programs that occur in the residence hall, and on or off Western Michigan University’s campus; consumption or participating in preparing food and beverages; and travel to and from and participation in events, conferences and other activities on and off campus. You recognize that your participation in such extracurricular activities may involve physical exertion or actions or omissions which could cause or result in injuries or health problems; contact with a variety of individuals, including non-University persons; risk of loss or damage to property; inconvenience and discomfort; exposure to circumstances and presence in locations with no supervision or protection; and other risks inherent in the particular activity or event in which you may be participating. In consideration of being permitted to utilize these facilities and equipment, and to participate in the activities and events available to our students, signing the residence hall contract means that:

- You understand the above risks may occur; you assume all risks inherent in and which arise from your participation in travel, activity and connected activities and other consequences or events that occur in conjunction with such extracurricular events.
- To the fullest extent permitted on behalf of you and your heirs, intentionally release and waive any and all claims of whatsoever kind or nature against Western Michigan University, its Board, president, officers, employees, advisors, agents and representatives which may arise out of your participation in these activities and events, including, but not limited to, acts, omissions or negligence of other students, advisors and other individuals or organization.
except for the University’s gross negligence or willful and want on misconduct.

- You further agree to be responsible for your own safety, well-being and conduct, and that neither Western Michigan University, its Board, president, officers, employees, agents or representatives will be liable or responsible if you suffer personal injury, death or other damages or losses, except if caused by their gross negligence or willful misconduct.

- You also understand and agree you are solely responsible and assume all risk for damage, loss or theft of personal belongings (equipment, cameras, keys, jewelry, clothes, etc.) brought with you when participating in and traveling to and from such activities or events. Western Michigan University is not responsible for these personal items and they are not covered by Western Michigan University’s insurance coverage.

- You also authorize being taken to a medical facility for treatment in the event of an emergency and consent to emergency medical treatment being administered to you in the event you are unable (or your parent or guardian, if applicable, cannot be reached) to authorize such treatment.

- You recognize that you may appear in photographs, videos, recordings, motion pictures and other records of the extracurricular activities or events in which you participate, and you consent to Western Michigan University using, at its discretion, such photographs, videos, motion pictures, recordings and any other recordings in which you may appear, unless you inform the photographer that you do not wish to be filmed. You also understand that WMU cannot control filming between students.
Western Michigan University is dedicated to the safety and security of all people on campus. Several programs and policies are in place to help ensure the safest community possible for you and your guests. It is important that students are security conscious in the halls, on the campus and in the community. Students should be familiar with these safety precautions. Protect yourself as well as your neighbors.

All students are encouraged to take an active role in ensuring the safety and security of the campus community. Your eyes and ears are valuable tools in the continuing effort to maintain a safe campus environment. Timely, detailed communication between our students and our safety personnel increases the efficiency and effectiveness of our campus safety efforts. Please be observant and report any crime, suspicious activity, or incident to the proper authorities, including WMU Department of Public Safety at (269) 387-5555.

**General tips**

- Keep your residence hall room locked! A common campus crime is theft, and most thefts are “crimes of opportunity” occurring when an easy opportunity is provided for theft.
- Always take your keys with you whenever you leave your room. Lock your doors even if you are just going down the hallway for a moment.
- Lock your door while you are IN your room whenever you are not able to observe someone entering through an unlocked door, such as when you are sleeping.
- The door viewing hole should be used before opening a student room door. If a person is unknown or unexpected, the person should be asked the purpose of the visit.
- If you live on the ground floor or roof level, you will receive a wooden rod to place in the window tracking to prevent the window from being opened from the outside.
- Books, book bags or other possessions should not be left unattended in public areas.
- Never let someone into a residence hall if you do not know them, even if they say they are visiting.
- Never sign someone into the residence hall you don’t know.
- Unescorted individuals, including solicitors, should be reported to hall staff.
- Do not prop doors open. Propped doors invite entry by nonresidents and possible criminals. If you see a propped door, close it!
- Do not hold the doors open for people following in behind you. Being polite is appreciated, but polite does not always equal safe.
• Report anyone tampering with the security doors or electronic security systems.
• Notify residence hall staff of any security doors that are damaged or not closing.
• Help your friends! Be a good neighbor and immediately call hall staff or the Department of Public Safety if you observe a suspicious person or activity.
• Follow all residence hall policies and procedures and the WMU Student Code.

Weapons
Weapons are not allowed on any WMU property, which includes all WMU residence halls and apartments. See the WMU Student Code policy online at www.wmich.edu/conduct/code/index.html for the official weapons policy.

Insurance
The University is not liable for any loss, theft or damage to your or your guest’s personal property. Residents are strongly advised to protect themselves against possible loss and theft by securing the appropriate personal liability and property insurance policy. University insurance does not cover personal property or liability.

Fire safety and related equipment
Fire prevention is of critical importance in a residence hall environment because so many lives could be endangered by accidents or careless actions. As a responsible member of the University community, you should become familiar with and abide by evacuation procedures to follow in the event of a fire. Refer to the evacuation guide located on the back of your residence hall door. Routine fire evacuation drills are held each semester.

Smoke detectors are located in every room. Even though the detectors are electronically wired with a battery back-up, you should test the detector once a week to make sure it is operating properly. The smoke detector will beep periodically when the battery is low. Report low batteries to the hall office. Do not disconnect the smoke detector, for in doing so you put the lives and homes of you and your neighbors at risk. A charge will be assessed to repair or replace the smoke detector.

Fire extinguishers and pull stations are located in each hallway. Pull stations will activate the building-wide alarm system.

Fire prevention
Candles are not allowed in the halls
You may not possess lit or unlit candles, incense sticks or any items with an open flame. Candles are not allowed in the residence halls even as decorations.

Halls are smoke-free
Smoking is not allowed in the residence halls. Students and guests wishing to smoke must be outside at least 100 feet from the building.

Do your housekeeping properly
Do not pile anything on radiators. Do not keep trash near heat. Keep waste baskets empty and keep exits clear of possessions and trash.

Use approved appliances according to instructions
Don’t leave heat-producing appliances unattended. Unplug them when not in use and allow appliances to cool before storing. Do not cover ventilation openings on TVs, stereos, radios or computers. Appliances should be used only with proper extension cords. Unplug appliances before leaving for vacations. Don’t overload circuits by plugging too many appliances into one outlet. If you need more outlets, we recommend that you purchase a multi-outlet strip with a circuit breaker. Each room is limited to two multi-outlet strips. Make sure you only have approved appliances in your room. For a list of approved and unapproved appliances, please see page 12.

How to survive a residence hall fire

Check the exits
Learning to survive a fire begins right after you check in. When you get to your room, take a few minutes to identify possible routes of escape. Walk down the hall and locate all the exits. Remember, never use the elevator during a fire. If EXIT lights are out, please report the location to the hall office.

Remember that few people are burned to death in fires. Most people die from smoke inhalation, poisonous gases and panic. Panic is usually the result of not knowing what to do. If you have an escape plan and adapt it to the emergency, you can greatly increase your chances for survival.

Check your room
It is important to know the layout of your room because if smoke in the hallway cuts off your escape, you may have to stay in your room. Many people have lived through fires by remaining in their room, which protects them against smoke and other harmful gases while they wait for rescue.

Always know where your keys are so you can find them easily. You will need to return to your room if smoke or fire blocks your exit. Try the windows to make sure they open. Look out the window to see what is outside. You may be only a few feet from the ground and can exit this way if the hallway
becomes blocked by smoke and fire.

**If an alarm sounds**

Immediately grab your keys, shoes and a coat and head for the door. If you don’t know where they are, don’t spend time looking for them. It could delay you being able to leave your room safely. If there is smoke in your room, roll out of bed and stay close to the floor. Remember, smoke and lethal gases rise. Feel the door with the back of your hand. If the doorknob is hot, don’t open it. If the door is not hot, open it slowly and be ready to slam it shut if smoke or flames rush in.

Check the hall. If it is clear, close and lock your door behind you to protect your belongings and walk to the nearest exit. If there is any smoke in the hallway stay in your room. Remember: never use an elevator during a fire. Take stairs down to the ground level. Fire generates heat, smoke and panic. Make sure you hold onto the handrail when exiting. Once you have exited the building, please go to the re-assembly area, let the hall staff know you are there, and then follow the directions of the hall staff and or University officials. Never reenter the building until instructed by the Fire Department and the Department of Public Safety.

**If your room door is hot**

If your room door is hot, do not panic. You can stay in your room and still survive a fire. Crack open windows to vent the room if there is any smoke.

Let someone know you are in the room. If the phone works, call for help. Hang a bed sheet out the window to signal fire fighters, but don’t try to climb down. If water is available, wet towels and sheets. Place them around the doors if smoke is seeping in.

Get fresh air. Make a tent over your head with a blanket at a slightly opened window to get fresh air. If windows do not open, you may have to break one out with a chair or heavy object. If heat and flames are rising outside the window from a lower level, don’t breathe in the smoke-laden air or open the window.

**If clothing catches fire**

Don’t run – STOP, DROP to the floor and ROLL out the fire. If someone else is on fire, drop them and roll them on the ground, or use a rug, coat or blanket to smother the flames. Cool a minor burn with cool water. Get prompt medical attention if the burn is severe.

**If a fire begins in your room**
Leave your room immediately and close the door behind you to keep smoke and flames out of the corridor. Then, sound the fire alarm. Fire alarms pull stations and extinguishers are located in the hallway. If the fire is small, such as confined to a wastebasket, and you have been trained with or have prior knowledge of how to use a fire extinguisher, you can try to put it out. However, keep in mind that taking time to get the extinguisher may reduce your chances of exiting safely. To use an extinguisher, pull the pin, aim the nozzle at the base of the fire, squeeze the handle, and sweep from side to side until the fire is out. If you doubt that you can put the fire out, leave your room.

Making a judgment call as to whether or not you can successfully handle a fire can be dangerous. Fires can double in size every 30 seconds. In 90 seconds, a fire can reach temperatures over 1,000 degrees. One breath of air heated to 150 degrees can sear human lungs.

**Tornadoes**

Tornadoes can occur at any time of the year, but the most likely season in Michigan is April through July. The National Weather Service has two levels of reporting tornado conditions:

- **A tornado watch** means existing weather conditions are such that tornadoes are expected to develop.
- **A tornado warning** indicates a tornado has been sighted in the area or is indicated on radar.

Residents are urged to keep their radios or TVs tuned to a local station for storm advisories when weather conditions indicate the likelihood of storms. Please do not call the University police for this information. It is imperative that police telephone lines be kept free to receive storm updates and reports. When a tornado warning has been issued, an outdoor siren will sound, alerting the community. In addition, hall staff has been instructed to alert residents of a tornado warning by issuing three short blasts on an air horn, followed by a pause and then three more short blasts. Either of these alerts indicates it is time to relocate to a lower place within the building.

When a tornado warning occurs, residents need to take shelter on the lowest level of the building, away from windows and if possible, in a corridor. If time does not permit you to reach the shelter area, take cover within your bathroom, inner hallway or closet as a last resort. Close all room doors surrounding your shelter area and keep away from all windows to prevent being struck by flying glass or other objects. Some halls have a designated tornado shelter in the basement.

The city of Kalamazoo tests these sirens at 1 p.m. on the first Saturday of the month.
Maintenance

Maintenance repairs

You are responsible for the proper care and use of the items in your room and the community facilities. If something breaks, University maintenance personnel will make all replacements and repairs. Routine maintenance repairs are free of charge. Those resulting from carelessness or negligence will be made at the expense of the responsible resident. Please enter all maintenance requests by going to www.fm.wmich.edu/fixit/. If maintenance emergencies occur after 5 p.m. during the week, on weekends or University holidays, please call the RA on duty or contact the front desk. Facilities Management has a students’ first philosophy, which means they will try to address most items within 24 hours.

Emergency maintenance

Emergency maintenance problems involving plumbing, electrical, heating or security should be reported immediately to the hall office when open, or to the RA on duty or the front desk on evenings, weekends or on holidays.

Entry procedures

Because our maintenance staff responds to thousands of work orders annually, it is not possible to schedule work in advance. Maintenance staff is authorized to enter a room if the resident is not home when they arrive. However, they are trained to strictly observe an established procedure before entering. The procedure requires that they knock loudly at least three times, pause and listen for a response from inside the room, and then open the door slightly and call “maintenance” loudly, again waiting to hear a response. If they do not hear a response, they then enter the room.
Policies and procedures

Alcohol (B2/B.22.1)

Conduct not permitted: Including but not limited to public intoxication, use, possession, manufacturing or distribution of alcoholic beverages except as expressly permitted by law and University regulations. (B2)

In addition, the following specifics are designed to support this policy in the residence halls (B.22.1):

- Open containers of alcohol are not permitted outside student rooms. Drinking parties are not allowed anywhere in the residence halls.
- If a room is shared by those over and under 21 years old, it must be clear that the alcohol is being consumed only by those 21 years or older. Only one open container of alcohol per person of age is allowed.
- If both occupants of a room are under 21 years old, no alcohol may be consumed or possessed in that room, regardless of the age of the guest or visitor. This includes guests who are of age and live elsewhere in the hall.
- “Common sources of alcohol,” whether full or empty, including kegs, trashcans, party balls or other large containers holding alcohol, are prohibited. Beer bongs are not permitted in the residence halls.
- Residents and guests violating the policy will be asked to dispose of the alcohol in the presence of a staff member.
- Intoxication is never an acceptable excuse for misconduct or for infringing upon the rights of others.
- Those of age to consume alcohol must do so with the room door closed. Any alcohol being transported by someone of age must be completely covered from open view and be taken directly to the resident’s room.

Alcohol and other drug abuse (B.22.3)

Any residence hall student whose use of alcohol or other drug results in behavior that causes concern for other students or staff members may be referred for an assessment to University Substance Abuse Clinic. Residents may be required to verify attendance or participation in University Substance Abuse Clinic programs.

Alcohol containers (B.22.2)

To avoid any misunderstandings of underage drinking, no alcoholic beverage containers (whether full or empty), may be displayed or in the possession of any student under 21 years of age.
Bathrooms (B.22.17)

Students who live in a coed facility must respect fellow residents by always using the bathrooms specified for their sex. This also includes residents’ guests.

Students who live in a single-sex residence hall and have guests of the opposite sex must have the guests use the bathrooms in the lobby that are designated for common use.

Dangerous materials (B.22.11)

Dangerous materials and chemicals such as gunpowder, fertilizer, Drano, laboratory chemicals, ammonia, ether, acid, fireworks, gasoline, lighter fluid, oil, kerosene, propane, charcoal, turpentine and other combustibles are not permitted. Motorcycles and other fuel-driven engines may not be placed or operated anywhere inside residence halls or on porches. Natural cut trees, branches or greens, other than potted plants, are prohibited in student rooms.

Downloading and/or sharing copyrighted materials (B.18.c/B.18.j)

You may not use your Internet connection to download or share copyrighted materials (files, programs, songs, videos/movies, etc.). If you do so, you are in violation of the Digital Millennium Copyright Act (DMCA). This policy is strongly enforced and could include losing your Internet connection. More information about Office of Information Technology policies is at www.wmich.edu/it/policies

Drug possession or use (B.6)

Use, possession, exchange, manufacturing or distribution of marijuana, heroin, narcotics, other controlled substances and paraphernalia, is not allowed except as expressly permitted by law.

The Michigan Medical Marijuana Act of 2008 (MMMA) act notwithstanding, WMU is subject to the Federal Drug-Free Workplace Act of 1988 and the Federal Drug-Free Schools and Communities Act amendment of 1989, both of which prohibit controlled substances on campus, including marijuana. The use or possession of medical marijuana is not permitted within the residence halls or apartments.

Marijuana odors from residence hall rooms will be reported to the Department of Public Safety.

Failure to comply (B.8)

Failure to comply with direction of University officials or law enforcement officers acting in performance of their duties (i.e. hall staff asks you to give them your ID and name, go back to your room, etc., and you do
not do what they ask). University officials include, but are not limited to, hall director, graduate assistant hall director, resident assistant and desk assistant.

Fire safety (B.9/B.22.8)

a. Fire or safety equipment misuse – Tampering with or misuse of fire or any other safety equipment, or disregarding, circumventing or disabling any security or safety device or system. (B.9)

b. Fire – No student shall intentionally ignite or threaten to ignite any material or substance in or near the University facilities or grounds. (B.22.8.a) The individual(s) involved may be prosecuted.

c. Alarm sounding/drills – Fire drills are scheduled as required by state regulations and are conducted in each hall. Whenever an alarm sounds in any residence hall, persons within the hall are required to evacuate the building immediately. Re-entry into a building before an “all-clear” signal is prohibited. State law prohibits the use of elevators during a fire alarm. (B.22.8.b)

d. Unapproved appliances – Possession or use of unapproved electrical appliances, such as hot plates or spider lamps, is a violation of the fire safety policy. For more details about approved and unapproved electrical appliances, see page 12. (B.22.8.c)

e. Candles and incense – Possession of candles and incense, even if only for decoration purposes, are not permitted within the residence halls. (B.22.8.d)

Gambling (B.22.27)

Any form of gambling is prohibited. Violators may be subject to University, state or federal laws.

Guest and visitation policy (B.22.15)

A guest is defined as any person a resident registers at the front desk or any person a resident allows to enter the residence hall. To ensure the safety of residents, the front doors of each hall are locked at appropriate times (check your hall postings for specifics). When the front door is locked, guests must sign a registration log at the front desk and are not permitted to proceed unless accompanied by a resident host. All guests must provide picture identification (state ID, military ID or WMU Bronco Card) to be signed into the hall. On occasion, doors may be locked earlier than normal times. Those who are under the age of 18 and are not WMU students are not allowed in the residence halls after 9 p.m. unless designated by Residence Life.
No more than two guests per resident are allowed at any one time. Guests of the same sex are permitted to stay overnight with consent of the roommate(s). **Opposite sex guests are not allowed to stay overnight.** Guests may not stay longer than two nights in a row unless the hall director grants approval. Where applicable, hosts will incur costs for unapproved guests staying for an extended duration. Roommates who do not report an overnight guest staying longer than two nights may also be responsible for part of these costs. This policy also applies to students who have single rooms.

When a resident registers a guest, or serves as a host before designated registration hours begin, that resident is designated as the host and is ultimately responsible for the behavior and any damage caused by the guest. Guests are expected to abide by all Community Living Expectations and the WMU Student Code. It is the host’s responsibility to communicate the established expectations to guests. Noncompliance by the guest is grounds for terminating the contract of the resident host. The guest may also be banned from visiting WMU residence halls. In addition, the host **must accompany guests at all times while in the residence hall.** Guests may visit only rooms to which they are specifically invited and only in the company of a host. All residents of the room shall agree to the visit. Residence Life reserves the right to make changes to the guest policy for safety and security purposes, which can include changing guest check-in procedures and protocol, limiting the number of guests a resident may have, etc.

**Health standards (B.22.19)**

Students are required to comply with University health standards and local health codes. Residents are expected to maintain their rooms in an orderly and sanitary condition. Unhealthy living conditions include but are not limited to: rotting food, unclean bathroom facilities, odors, excessive garbage or clutter that has not been removed, etc. Trash removed from your room by staff will result in documentation and could include a potential charge to your student account at a minimum rate of $25.
Keys and security (B.22.21)

Providing safe and secure environments for living and learning are critical concerns at Western Michigan University. Students are expected to cooperate with the University in efforts to maintain a secure campus. As a community member, students are responsible for:

Securing doors by:

- Closing interior and exterior security doors and not propping or allowing them to be propped
- Using alarmed doors only when the fire alarm is sounding

Cooperating with residence hall staff by:

- Entering the building through the authorized doors (in most cases, the front door) only
- Showing proper identification upon entering the building
- Ensuring that all non-residents register upon entering the building during designated times
- Not allowing those who you do not know and who are not a resident of your hall from entering the security doors

Trespassing by:

- Understanding that entry into any completely or partially closed residence hall area is prohibited

Residents will be issued a room key and building key at check-in. Residents of Valley I, II and III will use an ID card access system to enter the hall. All students are expected to lock their room door and carry their keys when they leave their room. Loaning keys to guests or leaving them unattended compromises the safety measures provided and is therefore not permitted. Students who become locked out of their room more than one time per semester may be required to meet with the hall director.

Pets (B.22.24)

The only pets permitted are aquarium fish. Fish tanks over 20 gallons are not permitted. This restriction does not apply to animals providing assistance to residents with a physical disability and approved by Disability Services for Students.

Posting (B.22.22)

WMU considers the entire exterior student room door, wall surrounding the exterior door and hallway walls to be under the governance of Residence Life. Only postings by Residence Life staff may be placed in this space. Students may not decorate outside of their door.
There are bulletin boards on corridors throughout the residence halls maintained by residence hall staff to keep residents aware of Residence Life, University and community activities. Only authorized Residence Life personnel are permitted to post on corridor bulletin boards. Postings are not permitted on walls, windows or other non-bulletin board surfaces in public areas, including elevators. If physical damage results from any posting or when labor time is required to remove postings, the sponsoring organization or individual will be billed.

Individuals wishing to advertise in the residence halls must have all flyers stamped “approved” by Residence Life. Bring an original flyer to the Residence Life office to be approved for distribution. If approved, Residence Life staff will distribute and post the flyers. At no time may postings be slid under residence hall room doors, except for those authorized by Residence Life.

**Quiet and courtesy hours (B.22.4)**

You will share close quarters with many people in a residence hall. Consideration with regard to noise is vital to maintaining the quality of your environment. Noise created by an individual or group greatly affects other members of the community. Quiet hours for all residence halls are in effect from 10 p.m. to 8 a.m., Sunday through Thursday and 1 a.m. to 8 a.m. on Friday (Saturday morning) and Saturday (Sunday morning). Each resident is responsible for keeping noise levels to a minimum at all times. During this period, all sound must be contained within a resident’s room. In addition, beginning with the Saturday night prior to finals week each academic semester, quiet hours are in effect 24 hours a day.

* Ackley/Shilling hall has extended quiet hours. Extended quiet hours are in effect from 8 p.m. to 8 a.m., Sunday through Thursday and midnight to 8 a.m. on Friday (Saturday morning) and Saturday (Sunday morning).

Courtesy hours are in effect 24 hours a day. If you encounter a noise problem during quiet or courtesy hours, you have the right and the responsibility to respectfully let others know that their activity is disruptive. If a disturbance persists, notify a staff member. The University expects residents to decrease the volume of any noise disturbing other residents when asked by either residents or staff.

The use of sound equipment such as stereos, subwoofers, televisions, etc. must not infringe upon the rights of others. Such equipment should never be played so loudly as to disturb other residents. At no time should amplified sound be directed out windows or room doors. Speakers and sound systems are not permitted in the windows. Students may be required to remove such equipment from the residence hall.

**Recreational equipment (B.22.7)**

Bicycles, skateboards and inline skates are not to be used in the residence halls. In addition, students may not play basketball, football, hockey, frisbee or any other type of activity in the residence hall that may injure others or damage property.
Registered offenders and criminal history (B.22.12)

If it comes to the attention of the University that an individual required by law to register as a sex offender or has a criminal history related to other crimes applies to reside, or is currently staying, in a University-owned residence hall or apartment, the Dean of Students or her/his designee will convene a University housing review committee to determine if the individual will be allowed to reside or continue to stay in University housing. The Dean of Students or her/his designee will determine membership of the committee. The individual shall be given an opportunity to provide information to the committee and may be requested to appear before this committee. The Housing Review Committee shall determine whether it is in the best interest of the University community that the individual be allowed to stay in University housing, and if so, under what conditions, if any.

If the committee concurs, by majority vote, that the individual will not be allowed to stay in University housing, the Dean of Students or her/his designee will notify the individual in writing. The decision of the committee will stand, unless the affected individual submits a written appeal within seven calendar days of the decision. Such appeal must include supportive reasons and shall be made in writing to the Vice President for Student Affairs/Dean of Students with a copy to the Office of the Vice President for Legal Affairs and General Counsel. If appealed, the Vice President for Student Affairs/Dean of Students will make a final determination as to whether the individual shall be allowed to reside or stay in University housing.

Solicitation and selling (B.22.26)

For the protection and privacy of residents and to prevent the interruption of studies, all forms of solicitation including but not limited to commercial transactions, political and social solicitation are prohibited in all areas of the residence halls. Residence hall rooms and phone numbers may not be used or listed as a place of business.

Trash and littering (B.22.28)

Students are expected to take their trash to dumpsters provided outside the hall. Leaving trash, lofting materials, furniture, etc. in the hallways, stairwells, elevators and public areas is a violation of University policy. Littering inside or around the halls is also a violation of University policy. Trash removed by staff will result in a documentation and could include a potential charge to your student account at a minimum rate of $25.

Unauthorized use/destruction/defacing of property (B.17/B.22.18)

 Attempted or actual removal of, use of, and damage to property of the University, property of another, or the removal of other personal or public property without proper authorization is prohibited. Leaving or placing
unauthorized materials on University property or defacing University property is also prohibited. (B.17)

Residents are expected to exercise care in the use of the building and furnishings. They assume responsibility for supervising the care of the building, identifying offenders and notifying residence hall staff members or the Department of Public Safety when vandalism or damage occurs. When responsibility for public area damage cannot be determined, the financial amount to repair the damage may be charged back to all members of the community. This policy is designed to encourage resident pride and ownership for the community the student resides within, and to reduce the amount of damage that occurs. If a student is found responsible for destruction of University property through the student conduct process, restitution will be utilized as a sanction. (B.22.18)

**Weapon possession or use (B.23)**

The possession, use or storage of firearms, explosives, other lethal and non-lethal weapons, dangerous chemicals or compounds is prohibited on University owned or controlled premises and at University sponsored events without authorization from the appropriate University official. Using or possessing a weapon, even with proper authorization, in a manner that harms, threatens or causes fear in others, or is otherwise in violation of the Weapons on Campus Policy contained in the Registered Student Organization Handbook, is also prohibited. Weapons may include but are not limited to pellet guns, BB guns, airsoft guns, paint ball guns, nunchucks, throwing stars, bows and arrows, knives, firecrackers and ammunition. (B.23)

The only exception to this policy in the residence halls is culinary knives used solely for cooking purposes.

Residents taking a class or involved in a Resident Student Organization that involves using weapons such as ROTC and archery should talk to their instructor or the dean of the relevant college for a storage location for their weapon. See the official weapons policy at [www.wmich.edu/housing/pdfs/WMU-weapons-policy.pdf](http://www.wmich.edu/housing/pdfs/WMU-weapons-policy.pdf)

**Windows and window screens (B.22.20)**

For safety purposes, windows and screens must not be removed. To protect residents and maintain the environment, do not throw or drop anything out of a residence hall window. No one is permitted to exit the building via a window. Halls have screens that are permanently secured in place, and a replacement charge will be assessed if the screens are removed. WMU personnel must do all re-installations.
Hall staff are not the only people that can hold students accountable for policies and procedures. Part of living in a community requires residents to take an active part and make sure the community is being respected. If you see a violation occurring, depending on the situation, you can try to address it (i.e. loud noise coming from a neighbor - go and ask them to quiet down, someone leaving their trash in the hallway - talk with the student about taking care of it properly, etc.). If you do not feel comfortable with addressing an issue or it is a situation you should not be dealing with, get a staff member to confront the issue. At anytime, you can also put in writing a violation you see happening and turn that documentation into hall staff.

A basic component of living on campus at Western Michigan University is that all students are responsible for their actions and that there are natural consequences for inappropriate behavior. Students will always have the opportunity to speak with a staff member from Residence Life or the Office of Student Conduct if an incident occurs. The Community Living Expectations policy book falls under the umbrella policies of the WMU Student Code. Students looking for further information on the conduct process should refer to the Student Code online at www.wmich.edu/conduct/code/index.html or contact their hall director.

**Conduct process procedure**

1. **Alleged violation occurs**
   - Staff member writes incident report

2. **Student is sent notice of alleged violation**
   - May result in a meeting with staff from Residence Life or the Office of Student Conduct

3. **Meeting is held**
   - Student is given information about alleged violation(s) and possible penalties, and given a choice to accept or not accept responsibility for the alleged violation(s)

4. **Hearing is held with staff from Residence Life or the Office of Student Conduct**
   - The hearing may occur during the same time frame as the meeting mentioned above or a separate time will be set up

5. **Student is informed about decision of hearing**

6. **Student can appeal this decision in writing within five University business days**
Accessing Dining Services

Any residence hall dining room on campus accepts your meal plan. You are encouraged to try each dining hall since each location has a unique specialty menu, or a particular dining hall may be conveniently located near your classes or activities.

Your meal plan is for your use only. To use your meal plan, present your WMU Bronco ID card for scanning by the dining room checker. To use your Dining Dollars to purchase a guest meal in the dining room, let the checker know that you will be using Dining Dollars to purchase a meal and the checker will scan your WMU Bronco ID card. (You may not use your meal plan meals to bring others in the dining hall with you or give your Bronco Card to another person to enter the dining hall.) Similarly, if you would like to use your Dining Dollars to make a purchase at a WMU campus café, the cashier will scan your WMU Bronco ID card to deduct the purchase amount from your Dining Dollars balance.

Do not transfer your WMU Bronco ID card to another person or allow your card to be in another’s possession. If your card is transferred to another person, with or without your consent, it will be kept by the dining service checker or cashier and a $25 fine will be charged to the legal cardholder. The legal cardholder, and the person using a Bronco Card that does not belong to them, may be processed in accordance to the WMU Student Code. If your card is lost or stolen, call WMU Dining Services immediately at (269) 387-4844.

Guests in Dining Services

Guests may purchase meals at the checker’s table at the dining room door during serving hours at the guest meal rate (breakfast $6.75, lunch $8.25, snack $6.75, dinner $9.25 and Late-night Carryout $6.75). All guests must comply with all rules, policies and procedures set by WMU Dining Services.
Required attire in dining facilities

Proper attire is required to enter the dining room for the comfort and safety of all. Proper attire includes a shirt, pants, shorts or skirt, and footwear to include a full sole covering the bottom of each foot. The Director of Dining Services will determine if any particular garment or footwear is considered improper attire.

Dining room procedures

Dining Services is largely self-serve and begins by picking up a plate or bowl and ends when you return your dishes and utensils to the proper dish return area. While self-serve offers flexibility to students, students must be mindful of food safety, eliminating food waste and maintaining a pleasant and tidy environment. Each person in the dining hall is responsible for:

- Proper hand washing before coming to the dining hall or utilizing hand sanitizer
- Practicing proper cough and sneeze etiquette
- Using the serving utensils provided
- Avoiding waste: make selections carefully and in reasonable amounts; go back for additional portions if desired
- Always get a clean dish when returning for additional food
- Returning trays, dishes and utensils to the proper dish return area
- All dishes, utensils and food remain in the dining room. Food may not be carried out from the dining room. Students may take one beverage with them using their WMU WeSustain EcoMug.
- A purse and/or a backpack or a similar tote containing items needed for classes or activities is allowed in the dining room with each student. Any other bags or boxes or totes are not allowed in the dining room. Students are reminded to be watchful of their backpack and other belongings, especially laptops or cell phones, in the dining rooms.
- Personal beverage containers, except the WMU WeSustain EcoMug, are not allowed in the dining hall, Draper Dining Service Carryout Express or Late-night Carryout. The WeSustain EcoMug is the only Carryout beverage container allowed for use as follows:
  1. Dining halls, during all hours of operation.
  2. Draper Dining Service Carryout Express
  3. Late-night Carryout

Carryout meals

Carryout meals are available Monday through Friday.
Lunch and dinner

Available via online order at [www.wmich.edu/dining/carryout.html](http://www.wmich.edu/dining/carryout.html)
You may order up to two Carryout meals per day; orders can be placed seven days in advance. Orders can be placed for pick up at:

- Burnham Dining Service
- Bistro3 Dining Service
- Hoekje/Bigelow Dining Service
- Valley I Dining Service
- Valley II Dining Service
- Valley III Dining Service

To pick up your order between 8 a.m. and 12 p.m.:
Place your order by 5 a.m. If you select this pick up time, you cannot change or delete your order after 5 a.m. on the pick up day.

To pick up your order between 1 and 8 p.m. (7 p.m. on Fridays):
Place your order by 10 a.m. If you select this pick up time, you cannot change or delete your order after 10 a.m. on the pick up day.

Draper Dining Service Carryout Express

Draper Dining Service is open Monday through Friday, and no advance order is needed. It is open from 7 a.m. to 7 p.m.

Late-night Carryout

Available Sunday through Thursday in Hoekje/Bigelow and Valley II Dining Service. No advance order is needed.

- Hours: Sunday: 6:30 to 10 p.m.
  Monday – Thursday: 8 p.m. to midnight

Students on the Gold Plan may access Late-night Carryout once per evening.

Bags and beverage containers are not provided at Late-night Carryout. If a student would like to use a bag, the reusable tote bag provided to each student when they moved in the residence hall is a good option, or any other appropriate size bag may be used by the student. If a student would like a beverage with their Late-night Carryout meal, the student must use their WeSustain EcoMug.

Meal equivalency at Parkview Café

Parkview Café at the College of Engineering and Applied Sciences (CEAS) offers a meal equivalency option. Students may use one meal from their meal plan for breakfast, lunch, snack or dinner while at CEAS. As Parkview Café is a convenience retail operation, the choices and portion sizes are very limited in comparison to the dining halls, and the pricing structure does not correlate to guest meal prices in the dining halls.
How it works

Make your choices in the Parkview Café and go to the cash register with your WMU Bronco ID card in hand. The cashier will total your bill. Let the cashier know that you would like to use your meal plan equivalency; the cashier will scan your Bronco ID Card. If your bill is greater than the cash value of the meal, you may use cash or Dining Dollars to pay the difference. A cash refund is not given if your bill is less than the cash value. One bottled or canned beverage may be included with a meal equivalency purchase.

Sick tray meal request

If you are seriously ill and cannot leave your room for a meal, you may obtain a sick tray meal as follows:

1. Request your RA, roommate or suitemate to pick up your sick tray and give this person your WMU Bronco ID card.
2. This person will ask at the checker’s stand for a sick tray slip, fill out and sign the sick tray slip, and have your WMU Bronco ID card scanned.
3. The checker will notify the manager to help your RA, roommate or suitemate find the needed Carryout materials and food.
4. The sick tray meal will consist of the available menu offerings in the dining hall at the time of the request. No special diet requests are possible.

It is the policy and commitment of Western Michigan University not to discriminate on the basis of race, sex, age, color, national origin, height, weight, marital status, sexual orientation, gender identity, religion, handicap or veteran status in its educational programs, activities, admissions or employment policies in accordance with Title IX of the 1972 Education Amendments, Executive Order 11246 as amended, Section 504 of the Rehabilitation Act of 1973, and all other pertinent state and federal regulations.

<table>
<thead>
<tr>
<th>Meal period</th>
<th>Time</th>
<th>Cash value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Breakfast</td>
<td>8 - 11 a.m.</td>
<td>$3.50</td>
</tr>
<tr>
<td>Lunch</td>
<td>11 a.m. - 2 p.m.</td>
<td>$5.75</td>
</tr>
<tr>
<td>Snack</td>
<td>2 - 4 p.m.</td>
<td>$5.75</td>
</tr>
<tr>
<td>Dinner</td>
<td>4 - 7 p.m.</td>
<td>$5.75</td>
</tr>
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</table>

For all meal plans, one meal equivalency allowed per meal period per day.
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<td>Health standards</td>
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# Basic cable channels

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<td>TVGN - TV Guide Channel</td>
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<tr>
<td>3</td>
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<td>4</td>
<td>ABC - WOTV</td>
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<td>5</td>
<td>Campus Events</td>
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<td>TWC - The Weather Channel</td>
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<td>7</td>
<td>CW</td>
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<td>NBC - WOOD</td>
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<td>CCTV – English</td>
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<td>TDC – The Discovery Channel</td>
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<td>TLC – The Learning Channel</td>
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<td>BET – Black Entertainment Television</td>
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<td>35</td>
<td>MTVU – College Life</td>
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<td>VH1 – Music First</td>
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<td>MTV</td>
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<td>61</td>
<td>NASA</td>
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<td>99</td>
<td>MICHIGAN GOVERNMENT TV</td>
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# Residence hall front desks

Please note residence hall front desk schedules are not all the same. Please check at your front desk to obtain the desk schedule for your residence hall.

<table>
<thead>
<tr>
<th>Residence Hall</th>
<th>Desk Phone</th>
<th>Desk Phone</th>
<th>Desk Phone</th>
<th>Desk Phone</th>
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</thead>
<tbody>
<tr>
<td>Ackley/Shilling</td>
<td>(269) 387-4754</td>
<td>Garneau/Harvey</td>
<td>(269) 387-4764</td>
<td></td>
</tr>
<tr>
<td>Britton/Hadley</td>
<td>(269) 387-6602</td>
<td>Harrison/Stinson</td>
<td>(269) 387-6611</td>
<td></td>
</tr>
<tr>
<td>Davis</td>
<td>(269) 387-4796</td>
<td>Henry</td>
<td>(269) 387-6644</td>
<td></td>
</tr>
<tr>
<td>Draper</td>
<td>(269) 387-4789</td>
<td>Siedschlag</td>
<td>(269) 387-4784</td>
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<tr>
<td>Eicher/LeFevre</td>
<td>(269) 387-4771</td>
<td>Smith Burnham</td>
<td>(269) 387-6631</td>
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<tr>
<td>Ernest Burnham</td>
<td>(269) 387-6624</td>
<td>Zimmerman</td>
<td>(269) 387-6639</td>
<td></td>
</tr>
<tr>
<td>French</td>
<td>(269) 387-6662</td>
<td></td>
<td></td>
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</table>

# Residence hall front offices

Residence hall offices are typically open during business hours Monday through Friday between 9 a.m. and 5 p.m.

<table>
<thead>
<tr>
<th>Residence Hall</th>
<th>Office Phone</th>
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<tbody>
<tr>
<td>Ackley/Shilling</td>
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<td>Garneau/Harvey</td>
<td>(269) 387-4763</td>
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<tr>
<td>Britton/Hadley</td>
<td>(269) 387-6603</td>
<td>Harrison/Stinson</td>
<td>(269) 387-6612</td>
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<tr>
<td>Davis</td>
<td>(269) 387-6638</td>
<td>Henry</td>
<td>(269) 387-6645</td>
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<tr>
<td>Draper</td>
<td>(269) 387-4790</td>
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<tr>
<td>Eicher/LeFevre</td>
<td>(269) 387-4770</td>
<td>Smith Burnham</td>
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<tr>
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<tr>
<td>French</td>
<td>(269) 387-6638</td>
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</table>
Important numbers to know

<table>
<thead>
<tr>
<th>Service</th>
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<tbody>
<tr>
<td>Bronco Express</td>
<td>(269) 387-6000</td>
</tr>
<tr>
<td>Dining Services</td>
<td>(269) 387-4844</td>
</tr>
<tr>
<td>Financial Aid</td>
<td>(269) 387-6000</td>
</tr>
<tr>
<td>Residence Life</td>
<td>(269) 387-4735</td>
</tr>
<tr>
<td>IT Help Desk</td>
<td>(269) 387-4357, option 1</td>
</tr>
<tr>
<td>Sincere Health Center</td>
<td>(269) 387-3287</td>
</tr>
<tr>
<td>University Counseling and Testing Center</td>
<td>(269) 387-1850</td>
</tr>
<tr>
<td>WMU Police</td>
<td>(269) 387-5555</td>
</tr>
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Maintenance requests
Go to [www.fm.wmich.edu/fixit/](http://www.fm.wmich.edu/fixit/)

<table>
<thead>
<tr>
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<tr>
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<td>(269) 387-4754</td>
<td>(269) 387-4755</td>
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<tr>
<td>Britton/Hadley</td>
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<td>(269) 387-4796</td>
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<td>Draper</td>
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<td>Eicher/LeFevre</td>
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<td>Harrison/Stinson</td>
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<tr>
<td>Zimmerman</td>
<td>(269) 387-6639</td>
<td>(269) 387-6638</td>
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My numbers