## WMU Healthy Campus 2020 Action Plan

| Priority Goal 1: Improve mental health among WMU students |   |       |       |       |       |       |                |                             |  |  |   |   |   |   |
|---|---|-------|-------|-------|-------|-------|----------------|-----------------------------|--|--|---|---|---|---|
| Objectives  | Outcomes  | 2011  | 2013  | 2015  | 2017  | 2019  | Target 2020    | Measured<br>Change          | Items                                    | Observations/<br>Major Changes   | Strategies 2012-17  | Progress 2012-17  | Strategies 2018-20  | Progress 2018-19  |
| 1A. Increase utilization of mental health resources.      | 1A1. Increase the proportion of students who indicate receiving treatment within the last 12 months if diagnosed with depression.                                   | 87.3% | 85.4% | 84.8% | 80.7% | 79.3% | 90.0%          | 9% change from 2011 to 2019 | MHMD-<br>6a,<br>NCHA                     | Fall 2018- new<br>start date,<br>shorter Fall<br>Welcome<br>period, new fall             | 1A-a. Evaluate the process and outcomes regarding student concern form submissions (Dean of Students Office). 1A-b. Explore collaboration   | 1A-a. Improved<br>the process for<br>monitoring form<br>submissions.<br>Increased   | 1A-e. Continue to promote awareness of the student concern form process.  1A-f. Evaluate gaps in awareness/follow-up with the   | 1A-e. Meeting set for January 2019 to address closing the loop/following up with those who submit student concern forms (Traynor, Nagel, Martin).   |
|   | 1A2. Increase the proportion of students who indicate receiving   | 84.9% | 81.9% | 76.6% | 76.7% | 72.9% | 85.0%          |                             | MHMD-<br>6b,<br>NCHA<br>item<br>31A2     | break, WMU became a JED Campus, new position at WMU: Mental Health Outreach Cooordinator | with academic affairs on early intervention efforts (SHC).  1A-c. Identify barriers to seeking treatment among students.  1A-d. Develop, implement, and evaluate a training program for student employee supervisors to recognize mental health needs and make referrals. | WMU Task Forces.<br>1A-c. Postponed   | student concern form vs. student academic concern form.  1A-g. Collaborate with Success at WMU to infuse mental health education for mentees and referral training for peer mentors.  1A-h. Collaborate with the JED Campus Committee to implement their recommendations. | 1A-f. Not started. 1A-g. Developed and delivered new mental health training for Success at WMU mentors (Traynor). 1A-h. JED committee met to advance work on four priority areas: gatekeeper training, postvention, access to care and emergency response, and leave policy (Traynor, Nagel, Robertson, Fuller, and other JED committee members). |
|   | 1A3. Improve access to Counseling Services at Sindecuse Health Center; proportion of students that came in for an intake/crisis appointment and were seen that day. | N/A   | N/A   | N/A   | 94.0% |       | 93.0%          |                             | PnC<br>data<br>from CS;<br>acad.<br>year |  | 1A3-a. Adjust scheduling practices for individual and group counseling to be more student-centered (CS).  | 1A3-a. Reduced backup intake/crisis appt hours. Adjusted backup intake/crisis appts to highly utilized times of day. Increased available direct service hours to highly utilized times of day. Established new guidelines for group counseling. | 1A3-b. Explore a stepped-care approach. 1A3-c. Improve utilization of counseling services for students who identify as transgender.   | 1A3-b. Explored options for building a stepped-care approach in Counseling Services. Approved by Student Affairs to move forward with goal to launch fall 2019 (Fuller, Ruggiero).  1A3-c. In progress as a priority for the SHC Diversity and Inclusion Work Group (Good, Fuller).   |
| Objectives  | Outcomes  | 2011  | 2013  | 2015  | 2017  |       | Target<br>2020 | Measured<br>Change          | Notes                                    | Observations/<br>Noted Changes   | Strategies 2012-2017  | Progress 2012-17  | Strategies 2018-2020  | Progress 2018-19  |

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|  | 1B1. Reduce the proportion of students who indicate that their academic performance was adversely affected by stress in the last 12 months. | 31.4% | 29.1% | 30.9% | 48.4% | 25.0% | (regression) | Al-1.1,<br>NCHA<br>item<br>45D5 | start date,<br>shorter Fall<br>Welcome<br>period, new fall  | student resiliency program (SHC). | proposal to the<br>President's<br>Transformational<br>Initiative Fund for | resources for a new resiliency program.  1B-b. Refine outcome measure to include several existing WMU | Health First Aid training  |
|--|---|-------|-------|-------|-------|-------|--------------|---------------------------------|---|-----------------------------------|---|---|--|
|  | 1B2. Increase the number of students who participate in programs on healthy coping skills. (in development)                                 |       |       |       |       |       |              |                                 | break, WMU<br>became a JED<br>Campus, new<br>position at<br>WMU: Mental<br>Health Outreach<br>Cooordinator'<br>Spring 2019-<br>unusual number<br>of snow days |                                   | a new resiliency<br>program; not<br>funded.                               |   | facilitated by Kalamazoo County Mental Health. (Traynor, Robertson, Fuller).  1B-b. Completed an inventory of current coping/mental health outreach programs at WMU and how they are tracked/assessed (Traynor). |

Percent change= ((y2-y1)/y1)\*100

Developed 9/16/14; Updated 1/30/15, 2/19/15, 3/19/15, 4/16/15, 6/25/15, 7/28/15, 8/25/15, 12/21/17, 2/22/18, 5/29/18, 6/8/18, 12/10/18, 7/11/19,11/19/2019



For questions about this action plan or data please contact the Director of Health Promotion and Education at 269-387-3263.