The mission of the Western Michigan University Center for Disability Services is to help people who because of age, illness or disability need assistance to live life fully. Through our community living, care coordination, skill building and aging services, our goal is to support a person’s intellectual and physical functioning and independence by minimizing the negative impact of age or disability on their life, and assisting them to remain living at home and participating in their community.

CDS also provides WMU students with an opportunity for innovative learning and discovery in the field of aging and disabilities through internships, volunteering and employment.

Our vision is to provide high quality supports and services and to help all people be active members of their community and achieve the highest quality of life possible.

Dear Friends,

I am proud to announce that despite the ongoing pandemic, we managed to have a successful 40th year of providing services to support and assist individuals with disabilities and the aging population.

This past year we achieved Commission on Accreditation of Rehabilitation Facilities (CARF) reaccreditation for the maximum three years. The survey team commended CDS for the commitment and passion of the entire organization and was impressed by the relationship that continues with WMU departments that have helped to implement best practices and provide a great training ground for students to apply real-world experience.

We welcomed Andrea Perez, Ph.D. as the new coordinator of Community Connections as Jill Svinicki retired in late 2020.

Although our census for each program is lower than in past years, we continue to grow our programs with safety as a priority.

We are thankful for the ongoing leadership, and financial support of Integrated Services of Kalamazoo. They helped to sustain our services throughout this past year, and we are especially grateful for their support. We also continue to appreciate our academic ties to the College of Health and Human Services and the faculty and student collaborations made possible by the various departments.

We are excited to embark upon a new year as we continue to see growth in the people we serve, our community partnerships and service to the community.

Sincerely,
Carol Sundberg, Ph.D.
Director, Center for Disability Services
The programs offered at CDS are designed to empower individuals who are aging or have disabilities to become more independent, participate in their community and get the supports they need to live a joyous and healthy life.

69,929
Total hours of direct service

97%
of participants met goals at CDS throughout the year

<table>
<thead>
<tr>
<th>Total</th>
<th>Revenues</th>
<th>Expenses</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Contract Fees</td>
<td>$1,401,615</td>
</tr>
<tr>
<td></td>
<td>Private Fees</td>
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<tr>
<td></td>
<td>Reserves</td>
<td>$62,790</td>
</tr>
<tr>
<td></td>
<td>TOTAL</td>
<td>$1,554,809</td>
</tr>
</tbody>
</table>

72 student employees

162
people served

$281,868
paid out in student wages

94%
of participants in community connections and senior day services enjoy coming to day programming

31%
of individuals served at WMU Senior Day Services

Hosted
54 intern and practicum students from WMU

909 participant goals attempted