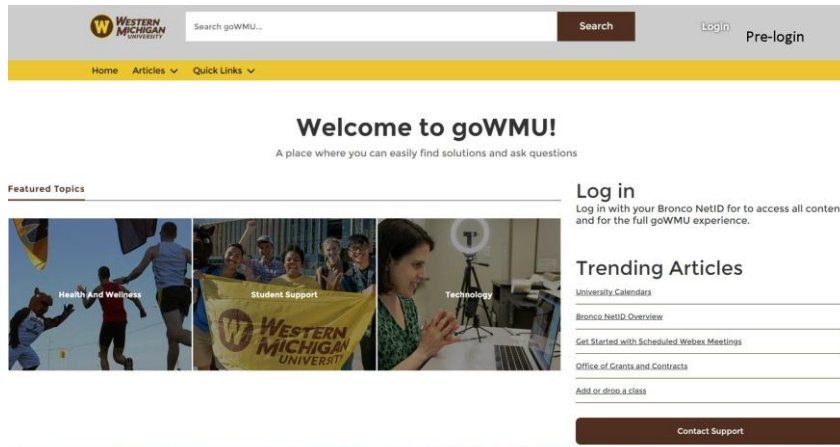


Agenda



Introduction

Overview of the project

- Current portal
- Meeting contemporary student expectations
- Mobile experience

Preview of goWMU

- Project overview
- Same systems under the hood
- 240+ stakeholder involvement
- Soft launch June 27
- Campus announcement

Connected Campus Project

Phase I, new goWMU June 27

- **New goWMU**
 - Replacing GoWMU
 - Mobile experience
- **Knowledge-base**
 - Replacing Help Hub
 - Shared authoring
- **Case management**
 - Replacing Service Hub and other systems
 - Help requests shared across campus

Phase II, begins in late June

- **Student Success Hub**
 - Access to student resources
 - Advising, Success, Student Affairs, Financial Aid
 - Early alert and guidance for students
- **Chat and chatbot**
 - Addressing contemporary service expectations.
 - Chat with staff
 - Chat to case
- **Marketing Cloud**
 - Push notification
 - Email
 - SMS
 - Journeys and more



My Work ? + -

MOST VISITED ▲

- Detailed Class List
- Mid Term Grade Worksheet
- Final Grade Worksheet
- WMU Employee Security Re-authorization Form
- PeopleSoft Financials (Requires VPN if off-campus)

ALL LINKS Search ... ▲

- Faculty Menu ▼
- Textbook Requisition
- Faculty Activity Reporting System
- Advisor Menu
- Degree Works
- Search Course Offerings
- Student Information Menu
- Transfer Credit Equivalency
- Campus Labs
- Course/Instructor Evaluation System (Campus Labs)
- ALEKS Math Placement test
- Data Access Center ▼
- Event Registration ▼
- Administrative Applications ▼
- Student Employment Online Transactions
- Academic Calendars
- Student Affairs Planning & Assessment ▼

My Self Service ? + -

MOST VISITED ▲

- PeopleSoft Travel Authorization (use Employee Self Service)
- Payment and Account Information
- EverFi HR Online Awareness and Prevention Trainings

Campus Announcements + -

	Schedule	Manage
Announcement Type	All	
<ul style="list-style-type: none"> > Bernhard Café and Market announces service schedule ahead of closure > Email External Sender Notification Activation April 18 > OER grant funding available for faculty and instructors > Undergraduate student input sought for honors thesis project 		
<input type="checkbox"/> Show Hidden		

Health and Wellness + -

YOU at Western

Online tools and campus resources

[Sindecuse Health Center hours of operation](#)

WellTrack Self-Help App
[iOS download](#)
[Android download](#)

[Make an appointment at Sindecuse Health Center](#)

Teaching and Technology Resources

Microsoft Teams

A chat-based workspace in W-Exchange which provides; team text, audio, video chat, screen sharing, and more.

[LEARN MORE ABOUT TEAMS](#)

[Explore Help Hub](#)

COVID-19 Information

Daily screening

Please complete the [Daily COVID-19 health survey](#) every day prior to entering campus facility or participating in any university activity.

Training

Access [WMU COVID-19 Employee Training](#) through Citiprogram

Academic Affairs

- [Archived PRISM Newsletters](#)



Search goWMU...

Search

Login

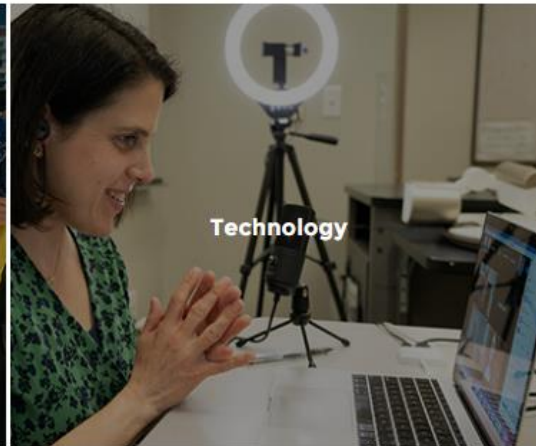
Pre-login

Home Articles ▾ Quick Links ▾

Welcome to goWMU!

A place where you can easily find solutions and ask questions

Featured Topics



Log in

Log in with your Bronco NetID for to access all content and for the full goWMU experience.

Trending Articles

[University Calendars](#)

[Bronco NetID Overview](#)

[Get Started with Scheduled Webex Meetings](#)

[Office of Grants and Contracts](#)

[Add or drop a class](#)

Contact Support

Welcome to goWMU, Bryon!

A place where you can easily find solutions, ask questions, and get involved

Featured Topics

[My Feed](#)



Health And Wellness



Student Support



Technology

Recommendations



WellTrack

WellTrack allows users to track their mood over time, identify stressors, intentionally schedule self-care activities and learn about strategies to manage feelings of depression, anxiety and stress.

[Check out WellTrack](#)

[I'm not interested](#)

Succeed, Thrive and Matter



YOU

Apps

Quickly launch apps and systems that you use every day

For Everyone

W-Exchange



Elearning



Experience WMU



You at WMU



Webex



Google Apps



Qualtrics XM



Course Catalog



For Faculty & Staff

Note: A VPN (Virtual Private Network) connection is required for certain applications when connecting from off-campus.

Employee Self-Service (VPN off-campus) 	Faculty/Advisor Self-Service 	PeopleSoft Human Resources 	PeopleSoft Financials 
PeopleSoft Travel Authorization 	Course & Instructor Evaluation 	DegreeWorks 	Faculty Activity Reporting System (FARS) 
GLOW 	Kronos 	Download VPN Software 	

For Students



Student Support

[Advising](#) | [Enrollment & Course Tools](#) | [Career & Student Employment Services](#) | [Dining](#) | [Financial Aid](#) | [Housing](#)

My Course Schedule

18 Views • Mar 18, 2022 • Knowledge

Report a Student Concern

0 View • Mar 16, 2022 • Knowledge

My Holds

7 Views • Mar 16, 2022 • Knowledge

My Mid-term Grades

2 Views • Mar 16, 2022 • Knowledge

My Unofficial Transcript

Contact Support

Trending Articles

[Financial Aid Award Amounts](#)

[WMU Transportation/Bus Service](#)

[University Calendars](#)

[My Holds](#)

[Course Offerings](#)

Related Topics



[Enrollment & Course Tools](#)

0

[Financial Aid](#)

0

[Academics](#)

0

[Advising](#)

0



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Apps

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Notification Groups

My Cases

Quick Links ▾










Groups

Active Groups ▾



Search this list...



Name ▾	Last Activity ↓	Members ▾	Owner ▾	
 Student Council	4/1/2022, 8:28 AM	3 Members	Ayesha Siddiqui	▾
 University Libraries	3/22/2022, 5:07 PM	5 Members	Garald (Gary) Barton (Admin)	▾
 New Group	3/21/2022, 11:54 AM	2 Members	Garald (Gary) Barton (Admin)	▾
 Elearning	3/17/2022, 3:26 PM	1 Member	Garald (Gary) Barton (Admin)	▾
 Busing	3/16/2022, 3:50 PM	1 Member	Garald (Gary) Barton (Admin)	▾
 Dining	3/8/2022, 2:40 PM	1 Member	Garald (Gary) Barton (Admin)	▾
 Registrar's Office	3/8/2022, 2:35 PM	2 Members	Garald (Gary) Barton (Admin)	▾



PUBLIC
(🔒) BROADCAST
ONLY


University Libraries

✓ Member  Weekly Digest ▾

Manage Notifications

Sort by:

Most Recent Activity ▾

 Search this feed...



Group Details

Description

Western Michigan University Libraries is dedicated to helping you discover, explore and shape the information universe. We provide a wide range of resources, programs and services that support the research, creative and academic pursuits of WMU and the global community.

Show More

Information

Test Information

Show More

Member Count

5 Members

Members (1)



Bryon Glock

Need Answers Fast?

Find what you need here.

How Can We Help?

--None--

--None--

- Admissions
- Class Registration
- E-Learning
- E-mail
- Financial Aid
- Logging in
- On-campus housing
- Other
- Payment or account information
- Registrar

[University Departmental and Unit IT Support](#)

[Apr 18, 2022](#)

[SPSS Download](#)

[Apr 18, 2022](#)

[Summary Class List](#)

[Mar 16, 2022](#)

[Financial Aid Award Amounts](#)

[Mar 16, 2022](#)

[Login to Webex](#)


[Mar 10, 2022](#)

[First time logging in?](#)

[Mar 9, 2022](#)

Only the essential questions for routing.

* How Can We Help?

* Subject 

* Description

On Behalf Of For Me

Need Answers Fast?

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Search



Bryon Gl... ▾

- Home
- Apps
- Articles ▾
- Notification Groups
- My Cases**
- Quick Links ▾

Contact Support



My Open Cases ▾

1 item • Sorted by Case Number • Filtered by All cases - Status

	Case Number ↑ ▾	Subject ▾	Status ▾	Date/Time Opened ▾
1	00087666	Help test request	New	4/18/2022, 11:11 AM

fina

Search

Q "fina" in goWMU

Financial Aid Award Amounts
Knowledge • Mar 16, 2022 • 24

My Final Grades
Knowledge • Mar 16, 2022 • 23

Financial Aid Self-Service
Knowledge • Mar 16, 2022 • 9

My Financial Aid Requirements
Knowledge • Mar 16, 2022 • 11

Authorized User - Academic and Financial Aid
Knowledge • Mar 11, 2022 • 18

Recommendations

Quick Links ▾

E-Learning

W-Exchange

Experience WMU

Library

Catalog

People Search

Alert Settings

S ▾



Number • Filtered by All cases - Status

Number ↑

Subject

66

Help test request

Connected Campus Project

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