Completer Satisfaction Plan
2019

We are planning to convene a focus group of a subset of program completers to elicit completers’ beliefs about the quality of their preparation. We will focus on the content that aligns with the one year out survey. In addition, we will expand the questions to ask what the completers think we could do to improve on each of the areas.

We are inviting all completers within a 60-mile radius of the EPP, and then will break them into groups of six to eight. Each group will also have a moderator and notetakers. With permission of the group members, we will record the focus group meeting. We will then break down the interviews to look for emerging themes. This will then be used as data to inform our program review and design.

We have selected people who we believe will be skilled moderators as we create the interview guide. As this is the launch of the focus group protocol the skilled moderators and the creators of the effective interview guide are one in the same. Moving forward, the moderators will be different and trained by the local experienced experts.

The timeline for implementation of this focus group study is: early-May 2019, survey teachers for dates in late April; late-May 2019, send out invitations to focus group meeting(s); end of June 2019, conduct focus group(s); summer 2019, analyze focus group results; and, fall 2019, provide feedback to programs.

From this group of program completers, we will identify a purposeful sample for case study as detailed under the Impact on Pk-12 learning and development annual reporting measure.