WHAT ARE WE, CHOPPED LIVER?
OR WHY IT MATTERS IF THE COMPARISONS ARE ACTIVE AND WHAT TO DO

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Introduction: The Randomized Control Trials (RCT) design and its quasi-experimental kissing cousin, the Comparison Group Trials (CGT), are golden to some and not even silver to others. At the center of the affection, at the vortex of the discomfort, are beliefs about what it takes to establish causality. These designs are considered primarily when the purpose of the evaluation is establishing whether there are outcomes, impacts, results, consequences of a program and, if so, whether the results can be attributed to the program. If one concludes these designs are superior to alternatives for establishing causality, and have no more bad habits than the alternatives, then the RCT and the CGT are the methods of choice.

Much has been written about the advantages of the RCT and the CGT with regard to issues such as ethics, feasibility, and inference (Boruch, 2000; Cook, 2006). Ethical issues have included the injustice of continuing ineffective treatments for service recipients who might otherwise have been helped, and opportunity costs. Feasibility issues include evidence from thousands of RCTs conducted in a wide array of circumstances showing that these designs can be carried out in the real world and are not limited to laboratory settings (see, e.g., the archives of the Cochrane and Campbell groups and many articles in Evaluation Review). Inference issues include the assertion that, other things being equal, the RCT is the best way to rule out biases that could under-estimate or over-estimate true effects of the treatment. There is a growing body of head-to-head comparisons particularly with quantitative alternative designs that are consistent with these claims.

Much has been written about the limitations of the RCT and the CGT with regard to issues such as ethics, feasibility, and inference. Ethical issues have included whether, if the approach being tried out is likely to work, it is right to deny service to some but not others. Feasibility issues have included whether enough participants will agree to randomization to develop an adequate sample and questions of whether, if examined carefully, the studies in the Cochrane and Campbell archives would prove to have been carried out in ways consistent (for example) with the American Evaluation Association Standards. Issues of inference have
included whether knowing something does or doesn’t work tells enough about what is happening inside that belabored image, the black box, and whether, if tested head-to-head against other alternatives proposed such as observational techniques (Scriven 2006), the RCT would indeed prove better in controlling for biases or even just as good.

One does not have to look far for masterful analyses of the concerns with RCTs. Indeed, some of the most trenchant come from those well-versed in the quantitative, experimental approaches. Lipsey and Cordray (2000), for example, have elegantly discussed variables beyond experimental control. They write,

“Random assignment . . . is recognized as a useful means of equating groups prior to delivery of an intervention. . . . Whereas assignment to treatment and control conditions is a defining event in outcome evaluation, decades of experience have shown that after assignment important processes occur that can seriously influence the quality of the evaluation design, the interpretability of the results, and the utility of the study.” (p. 346)

Among other concerns, they discuss poor program implementation, augmentation of the control group with non-program services, poor retention of participants, receipt of incomplete program services by participants, attrition, and “. . . a host of participant characteristics . . . [that] can interact with exposure and response to treatment in ways that further complicate the situation.” (p. 346).

My focus today is on one after-assignment condition that may notably affect the logic of the RCT and the CGT designs, particularly the central assumption that, all other things being equal, observed differences if any between experimental (E, treatment) and non-experimental (C, control, comparison) groups are attributable to the treatment. My concern might be characterized as augmentation of the control and experimental groups with relevant non-program services in non-random, potentially biasing, ways. Somewhat more attention will be given to the experiences of the C group because of this group's particular significance for the logic of the RCT.

The Three Main Points: I hope to convince you of or augment your convictions about three points:

1. In human service programs, the C groups are likely to be active, rather than passive. Ditto the E groups.

2. It matters if they are active, because this can lead to non-random augmentation of services particularly for the Cs but also the Es. Thus, charmed by the apparent rigor of the RCT and CGT designs, we risk invalid conclusions being proclaimed with undaunted certainty in the executive summary and text, with some caveats. The real stuff seems to appear in footnotes and appendices.
In RCT theory, it is not expected that life is confined to a petri dish. However, for the logic to work, E and C groups should not have identical experiences, and the other post-assignment factors affecting the E and C groups must be random, not biased toward one or the other group. The presence of other relevant factors may add variability, but design integrity is maintained if the additional variability is randomly distributed. Design integrity is threatened if non-random post-assignment factors add greater variability to one group or to another. Design integrity, by definition, is lost if E and C experiences converge. One would predict, in a meta-analysis, an inverse relation between effect size and treatment convergence.

3. Since the best assumption for human service programs may be an active C group, the evaluator, like Hamlet, should take arms against this sea of troubles both prospectively and retrospectively, in ways I will describe. The discussion will assume that taking arms does not necessarily mean doing something else with regard to design, although this should be considered, but possibly adapting the RCT and CGT designs to make them more useful.

Here ideally I would promise a discussion of alternatives to RCT and CGT designs, with the same rigor of logic and experience as has been applied to debates about the RCT and CGT. Unfortunately, apart from Yin’s and Bamberger’s fine work, there seem to be relatively few publicly available reports of qualitative, large-scale evaluations where the purpose was attribution. With some exceptions such as Roger’s masterful discussion of Appreciative Inquiry, few alternative model outcome evaluations, even at the yellow-polka-dot bikini scale, have been honored with such detailed analyses as House has bestowed on the RCT/ CGT evaluations of Sesame Street, Follow Through, and Jesse Jackson’s programs. Having a Scriven-Fetterman-Greene Collaboration acquire 1,300 or more examples of alternative design evaluations to be examined in such depth would possibly be a grand step forward. Happily, more is known, meta-evaluation wise, about such quantitative alternatives as regression discontinuity and interrupted time-series designs, particularly through the work of Shadish.

Donaldson and Christie (2005) observe:

“Somewhat surprisingly, Lipsey and Scriven agreed that randomized control trials (RCTs) are the best method currently available for assessing program impact (causal effects of a program), and that determining program impact is a main requirement of contemporary program evaluation. However, Scriven argued that there are very few situations where RCTs can be successfully implemented in educational program evaluation, and that there are now good alternative designs for determining program effects. Lipsey disagreed and remained very skeptical of Scriven’s claim that sound alternative methods exist for determining program effects.” (p. 64)
'What are we? Chopped liver?’ can be translated approximately as “I am not a potted palm” and “We don’t get no respect.” In evaluation, the Chopped Liver Effect could mean accepting the notion of a passive C and E group, who will stay in place, thus maintaining treatment differentiation as required by the RCT, even though both C and E groups may not be potted palms, but rather actively engaged in determining what happens to them.

There are at least four ways in which the differentiation in experience required by the logic of the RCT can be compromised: (1) Es do not receive treatment, (2) Cs receive the intended E treatment, (3) Cs receive treatments very similar to the E treatments, and (4) Es and Cs receive, in non-random ways, other or additional treatments similar to the intended E experiences. When both non-receipt of intended treatment for the Es and receipt of E treatment by the Cs occur, the situation has been described as cross-contamination.

We do not lack examples of all of the above.

In 1968, the Children’s Television Workshop, building on the popularity of shows such as Captain Kangaroo and the ubiquity of television sets, set its sights on promoting school readiness. For those just arrived from another planet, the show was named Sesame Street and has since become one of the most widely seen of all children’s programs.

Then, the world was not so sure. Joan Ganz Cooney and her colleagues garnered support from the Corporation for Public Broadcasting, the U.S. Department of Education, Project Head Start, and the Carnegie Corporation. The funders wanted formative evaluation to help develop the show and summative evaluation to see whether it worked. I thought that green frog was mighty cute but questioned whether the children would learn much. A RCT design was possible, with the Corporation for Public Broadcasting making the first year of Sesame Street available only in selected communities. The evaluation, carried out by Educational Testing Service under Sam Ball, showed the children indeed learned, with those from middle and upper income families learning more, possibly because the parents were hooked, and watched the show along with the children, reinforcing its lessons.

Even then, the control families were not entirely passive. Where they could, the families watched Sesame Street. Some went to considerable lengths to get their children in preschools which received the broadcasts. The extent to which this blurred the effects of the show was difficult to estimate (Ball et al., 1970).

The active C group for Miss Piggy and Kermit is not unique.

- The Abt evaluation of the Comer program in Detroit found, at the end of the implementation period, almost total overlap in the extent to which Comer principles were carried out between the E and C schools. In some C schools, principals and teachers decided if this
was good for the E schools, it was good enough for them. In other schools, the reforms initiated district-wide by the Detroit school system part-way through the experiment reflected many of Comer's ideas (Millsap et al., 2000). Similar observations, also for a randomized experiment testing Comer effectiveness, were made by Cook and his colleagues.

- Orwin et al. (1994) and Lipsey and Cordray (2000) have documented the active control group effect in their massive true randomized design test of treatments for homeless men with multiple problems. The men were homeless not stupid, despite drug, alcohol, and mental health problems. The Cs figured out which treatments were being offered where, and how to get enrolled in the ones they preferred. Ditto some of the Es. In the end, the carefully constructed, meticulously sampled, years-in-design awesomely costly experiment did not have enough “true” Es and Cs for data analysis.

- The even more massive Congressionally mandated national randomized control test of whether Head Start works also involves a carefully constructed, meticulously sampled, years-in-design experiment (GAO, 2003; ACF, 2005). About 4,000 applicant families, selected after meticulous sampling, were told in 2002 their three and four year olds could enter the Head Start program to which they applied (N=2,500) or “Sorry, they can’t attend” (N=1,900). A few months after the random assignment to E and C conditions, a survey showed about 50% of the C children were enrolled in other programs, and 15% (that's over 300 C children) had already enrolled in other Head Starts. And 10% of the E children did not use Head Start during the year 1 study period when the initial benefits of the program were to be established. iii

- The High/Scope/Weikart preschool programs tested in Follow Through surprisingly (to the data analysts) showed little or no evidence of benefits even on measures reported so glowingly in the initial studies carried out by the developer himself in his own pilot program (Schweinhart and Weikart, 1993). Further investigation showed that some comparison sites had, with the support of the developer who passionately believed his program helped children, adopted the High/Scope approach. Again, the residual Ns were too small for analysis.

- And, in an interesting twist on the active group, Parker, Asencio, and Plechner (2006) found a carefully design intervention “failed” for a juvenile treatment because the program was so attractive to those assigned at random, they didn’t want to “graduate” and deliberately sought recidivism to be re-assigned to the treatment, while the controls used their street smarts, too, to get into the program. After describing the consistent no-difference findings, the authors observe,

“...our data suggest they [the youth] did everything they could to have another chance at PREP [the intervention]. The fastest way to gain access to PREP was to fail at the placement. Going AWOL, being expelled from a placement, or even committing another crime once
released from what was considered to be a successful placement, all of which the treatment group did at higher rates than the control group, constituted a path back for these youth into Juvenile Hall, where they would ask and plead to be sent back to PREP.” (p. 53).

--Random assignment through the justice system to drug treatment court vs. usual sentencing might seem to offer little opportunity for E and C activism. Gottfredson et al. (2007) report, however, that in a carefully thought-through RCT study in Baltimore, about 9% of the Es did not receive treatment and about 7% of the Cs scheduled for usual sentencing received drug court treatment.

Probably as pervasive as such activism is the MCIYE effect: My Control Is Your Experimental. I am evaluating a National Science Foundation supported test of the value of bringing together career-track science graduate students and public school teachers. The graduate Fellows, who receive an excellent financial assistance package, take an extra year of graduate school. During this year, in addition to their graduate studies, they are partnering with the teachers to adapt science curricula to local conditions and learn about science education in the schools. Will this benefit the students?

A CGT, comparing participating and non-participating teachers seems attractive, if one could not assign at random from equally willing volunteer teachers, perhaps some teachers could be matched reasonably closely on what might appear to be relevant variables. But first, what else is happening that is relevant and it is sufficiently random to permit some comparisons?

An inventory of what else is happening suggests it will be hard enough to sort out why the participating classes look the way they do, let alone establish some meaningful comparisons. I’ve found, among other interventions, that some but not all schools are part of the National Science Foundation EPScOR teacher training program, that some but not all schools are implementing an America’s Choice curriculum that infuses science education with academic basics, that some but not all teachers are part of a Harvard Graduate School of Education teacher education and school reform project, that some but not all teachers are involved in special training efforts such as the summer on-the-water voyages, that one school received a $1,000,000 private donation to improve science education, that two other schools are elbow deep in infusing science education in school garden projects, that some schools have a science fair initiative program, and that a privately funded science education initiative is going great guns in the area---and this is just for starters. By the end of the three year project, some of these may have fizzled out, some may become super-novas, some may be emerging, and none of this is likely to be the random background noise between the E and Comparison schools that makes “all things being equal.” There are clumps and clusters of experiences, not all benign, that like
leaves in a current, swirl and regroup in multiple, complex, unstable and biasing patterns.

This is discussed by Cook et al. as “contamination.” It certainly is contaminating with regard to the RCT and CGT designs, but the active control group is more than that and, I believe, it does make a difference for analyses and conclusions through at least two effects: (1) narrowing the difference between E and C conditions in experiences actually received and (2) increasing variance.

Table 1 summarizes some of the possible post-assignment events identified by Lipsey and Cordray, and their likely effects on variance. The table is hardly definitive but may be a step toward a systematic consideration of the effects of post-assignment events and eventually, an estimate in a meta-analysis of their frequency and magnitude.
### Table 1: Some Post-Assignment Events and Their Likely Effects on Variability

<table>
<thead>
<tr>
<th>Primarily Affects</th>
<th>Events</th>
<th>Likely Effects on Variability</th>
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</thead>
<tbody>
<tr>
<td>Controls</td>
<td>Attrition</td>
<td>Depends</td>
</tr>
<tr>
<td>Controls</td>
<td>Treatment leakage</td>
<td>Increases</td>
</tr>
<tr>
<td>Controls</td>
<td>Augmentation of experience</td>
<td>Increases</td>
</tr>
<tr>
<td>Controls</td>
<td>Cross-over</td>
<td>Increases</td>
</tr>
<tr>
<td>Experimentals</td>
<td>Weak implementation</td>
<td>Increases</td>
</tr>
<tr>
<td>Experimentals</td>
<td>Boosted treatment from non-program staff</td>
<td>Increases</td>
</tr>
<tr>
<td>Experimentals</td>
<td>Attrition</td>
<td>Depends</td>
</tr>
<tr>
<td>Experimentals</td>
<td>Multiple non-program treatments</td>
<td>Increases</td>
</tr>
<tr>
<td>Experimentals</td>
<td>Cross-over</td>
<td>Increases</td>
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**Why The Active Control Group Matters**

Tests of the reliability of an observed difference basically compare the observed differences among two or more groups against the average variability within each group. By definition, whatever reduces variability will increase the likelihood that a given difference would be identified as “significant,” rare if only chance were operating. Vice versa, whatever increases variability will decrease the likelihood that an observed difference of a given size is attributable to the treatment.$^iv$

Consider the Head Start case. The context of what else is happening includes welfare reform. Welfare reform requires many parents of preschool children to go to work. For many, that involves child care. Assume that most of the children selected for Head Start will remain in the program although moving, preferences, and family situations will have their effect; assume that at least 10% of the Cs wind up in Head Start; assume that about 40% enter other...
preschools. Head Start strives to have minimum standards of quality through a rigorous monitoring and program review system. Assume this works fairly well, so that while some Head Start programs may be better than others in terms of program quality, the range is not huge. In comparison, alternative child care programs can be expected to have considerably more variability in quality. Some may be located in states that strive to equal or excel Head Start standards. Others may not. Program quality as experienced by the C children is likely to be more variable than program quality as experienced by the E children.

So what? The “so what” is that program quality has been shown to be related to child development. Better program? Better outcomes for the children, not always but in general.

QED: the active C group for the Head Start randomized experiment is likely to have higher variability in measured outcomes than the E group, leading to the finding of a possible macro-negative (no or a small reliable difference) effect of Head Start as an E treatment versus the non-Head Start C group as a whole or to an under-estimation of Head Start benefits.

The effect of actual experience on outcomes is hardly a new finding, whether identified as treatment frequency, treatment intensity, or treatment quality. For example, in 1975, Stallings and her colleagues showed that the macro-negative effect of Follow Through was due to the differential ease of properly implementing different curricula. The evaluators at Stanford Research Institute had good observational data on the extent to which each curriculum variation was carried out. When comparisons were made between high quality/well implemented classes versus lower quality/less well implemented classes, several note-worthy findings emerged. High quality trumps low quality, regardless of the curriculum used. When only high quality sites are compared, some curricula clearly did better than others. At that time, we weren’t smart enough: no data were collected on the comparison classes.

Millsap and her colleagues (2000) in the Comer study referred to found the same results almost 20 years later. Comparison of Comer versus non-Comer schools for learner outcomes showed no reliable differences. When high quality, well-implemented classes versus lower quality/less well-implemented classes were compared, ignoring the ostensible labels, students in classes using Comer principles learned more than students in classes not using the Comer principles. When high quality classes only were compared, students in the Comer schools did better. If Millsap et al. had not conducted these analyses, the conclusion would have been that the Comer principles were ineffective.

In the Gottfredson et al. study, analyses by intended treatment yielded a few statistically reliable results favoring the E group (drug court). Analyses by treatment actually received (1) dramatically decreased the likelihood the observed differences were due to chance, p. values going for example, from .306 to .007, and (2) shifted findings on the nine outcome indicators
from 2 significant at the .05 level to all nine significant at the .05 level or less.

Treatment actually received---not the labels or the intent-to-treat---seems to be what makes a difference. Comparing outcomes only on the basis of the intended treatment can make for unnecessary death by evaluation. The logic of the RCT and CGT designs require unbiased estimates of variability, that whatever else is happening in program and policy space in addition to the treatment, is happening to equal degrees and with equal intensity to E and C groups, and is happening at random. Equating without evidence Intended treatment with actually received treatment is not likely to assure this.

What To Do?

This is not a diatribe against RCT or CGTs. Far from it. I think the value of these designs, when attribution is wanted and when appropriately used, has been demonstrated more fully at this time than the value of alternative designs. This is particularly so when the RCT and CGT are used in conjunction with methods aimed at getting inside the black box, with methods intended to enrich understanding such as appreciative inquiry and case studies, and with approaches integrating knowledge of what else is happening and what may emerge that complex adaptive systems frameworks may offer. The point is hardly new. It is one on which there is wide agreement among those inclined to enthusiasm for the RCT (see, e.g., Shadish, Cook, and Campbell, 2002; Cook and Payne, 2002, Cook, 2006) and those who are not.

In human service programs, it seems to me excessively heroic to assume an unbiased estimate of variability achieved through randomization that is not subsequently biased by non-random, relevant additional factors in policy and program space. These factors can close the treatment-as-experienced gap and increase C group variability, particularly through an active C group and an active C group probably should be assumed in many instances.

What to do? Table 2 summarizes some possibilities.
### TABLE 2: WHAT TO DO WHEN AN ACTIVE C GROUP SEEMS LIKELY

<table>
<thead>
<tr>
<th>PROSPECTIVE QUESTIONS</th>
<th>GET INFORMATION</th>
<th>INCORPORATE INTO DESIGN CHOICES</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. How serious is this threat?</td>
<td>Survey what else is happening in program and policy space. Determine if these threats are likely to work against the treatment or work with it. Are, they are likely to be random between E and C or are they likely to be systematic and biasing?</td>
<td>If bias is likely, add this threat to the list of factors to be considered when design choices are made. Are there alternatives that would not be similarly dismayed?</td>
</tr>
<tr>
<td>2. How could the evaluator get reliable estimates of the treatments actually received?</td>
<td>Are there ways--surveys, observations, interviews--that feasibly and reliably could document the treatment actually experienced by E and C groups? Scriven recommends such interviews, particularly carried out by evaluators with qualitative skills.</td>
<td>If there are ways that can be identified, include the time and costs of collecting and analyzing these data in factors to consider when design choices are made. Are there alternative design choices that would not be similarly dismayed if similar data required by other approaches to estimating the counter-factual were unobtainable?</td>
</tr>
</tbody>
</table>
3. How and how well could analyses by adapted to determine effects of the treatments actually experienced?

What analyses can be planned to take into account information on treatment experienced by the C and E groups? How robust, statistically, are the methods for taking this information into account? What are the consequences for statistical power of needing to make these analytic adjustments?

The costs and feasibility of making analytic adjustments should be considered when design choices are made. Specific plans should be made for what analyses will be run, in what sequence, such as conducting exploratory analyses of the C group data looking for within C group patterns related to more treatment/less treatment received, if the Cs were active. If the costs are high and the analytic consequences unknown, try a pilot study and work these out before the larger study is undertaken or considered the next best design alternative.

<table>
<thead>
<tr>
<th>RETROSPECTIVE QUESTIONS</th>
<th>INFORMATION GATHERED</th>
<th>ACTIONS TO BE CONSIDERED</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Does the evidence show active control groups?</td>
<td>Check the data collected based on design phase decisions. If none collected, try interviewing service providers as close as possible to the action to see what they know.</td>
<td>If no evidence of such threats, no need to go through analytic contortions. These can just run unnecessary risks of finding 5% of the time statistically reliable results at the .05 level.</td>
</tr>
</tbody>
</table>
2. If there is evidence of active control groups, find out the effect of the treatment-as-experienced. Ideally, the evaluator has reasonable information of the treatment actually experienced. Carry out the analyses planned during the design phase to check the effects of the treatment-as-experienced by E and C groups. Look, for instance, for evidence of within C-group differences in outcomes associated with different levels of treatment-like experience; compare C and E groups with about the same levels of treatment actually experienced. If using “conservative” analyses such as intent-to-treat regardless of treatment as experienced, show upper and lower estimates of effect using more and less conservative assumptions.

3. No data? Get best estimates of probable degree of control group activity. Run hypothetical analyses showing the range of best and worst cases with regard to program effects.
The Case of the National Head Start Evaluation

The final report of this evaluation, reporting on children's prowess in the first grade, is expected in 2007. The Head Start site describing this study, including its history in the General Accounting Office report asserting randomized designs were necessary for conclusions about effectiveness and the subsequent Congressional mandate, laudably has extensive information on the design, the measures, and the analytic plans (ACF, 2005; SRCD, 2005).

According to the early reports, much data will be available on the program-as-experienced by the Head Start Es. Some data, at a macro descriptive level (the parent-reported categories of whether the child experienced center-based child-care, was cared for at home, etc.) will be available for the C children. The Urban Institute, through its outstanding national evaluation of the New Federalism legislation and welfare reform, has access to state information on child care alternatives, child care policies, and some observational data that might be brought to bear. The evaluators plan to take experiences into consideration to the extent they can.

However, when you read the headlines, be they “Head Start fails,” “Modest Head Start Benefits,” or “Head Start works,” remember what we've said today. This is among the most high-stakes of the evaluations currently underway, with an over $7,000,000,000 program budget (that is seven billion annually) and at issue is its control by the Department of Education or the Department of Health and Human Services.

“Head Start fails” or “Modest Head Start Benefits” may mean re-definition still further of Head Start as an academic preparation program to be administered by the public schools. “Head Start works” may mean continuation of the vision of a comprehensive, developmental program involving health, nutrition, parent involvement, and a wide range of developmental areas for the over 5,000,000 million children age 0 through 5 from low income families. While not served by Head Start, these children may be affected through federal day care standards and state standards for child care. That is because these standards are influenced by what Head Start, the flagship, establishes as its requirements.

In my view, the policy space regarding preschool programs for low-income children made the RCT design an inappropriate application to begin with. It remains to be seen whether the evaluation team will be able to apply a generally satisfactory statistical fix or if a future article by a future Campbell and a future Erlebacher will be titled, “How Active Control Group Errors Mistakenly Made Head Start Look Ineffective.”
REFERENCES


Mahalo nui loa to Michael Hendricks and Jules Marquart for their helpful critiques, including the idea
The evaluand could be a policy, a personnel, a practice, a program. I focus here on evaluating the consequences of programs and policies.

This information was found in a modest footnote to one of the tables in the report of the first year effects of Head Start. The implications of finding so many children were enrolled in child care after being denied Head Start (over 50%) in such a short time is discussed in this 2005 report as evidence that parents who enroll their children are different from “most low income families” in being more assertive, pushier, and perhaps more likely to promote child development. The authors see this as evidence that the randomized control design is essential and the only one appropriate to the situation.

This may be true, but an alternate and I believe more plausible explanation is that one must look at the entire policy space affecting children and families. This includes welfare reform. Welfare reform requires many low-income parents to find jobs. Indeed, a large effort in the Urban Institute evaluations of welfare reform was finding out whether child care would be available and something of its quality. The 2002-2003 random assignment year about coincided with the peak year for the transition from welfare to work. The families may have been motivated by economic necessity, as well as educational aspirations, to find child care outside the home. Desperation, including lack of home-based child care, also associated with the need of welfare mothers to work, could have been among the other factors in addition to the personal characteristic of greater assertiveness.

The analysts solve the sub-problem of some 15% C children finding their way into Head Starts and 10% of the assigned E’s not entering Head Start by analyzing by “intent to treat” or the children’s original assignment, irrespective of their actual experiences. The analysts and some commentators argue this is appropriate as the analyses should make the more conservative choice, conservative being less likely to find Head Start effects. They note that these cross-overs “…may make the reported positive effects underestimates.” Indeed.

The point applies to the many variations on the theme of E vs. C group average differences. The arithmetic could be change scores (E post minus E pre versus C post minus C pre), post scores adjusted statistically for any initial differences in the pre-scores, post scores adjusted for relevant pre differences in group characteristics, and so on and on and on. The estimates of the statistical reliability still come down to average differences between groups relative to the average variability within groups. More precisely, one tests (in general) whether the observed differences are likely to have come from pairs of samples of size N drawn at random from a universe of all possible comparisons between pairs of samples of size N in which the true mean of these comparisons of pairs of samples of size N is zero. Thus, the estimation from the observed values to the universe mean, relative to the variability in this infinite universe of randomly drawn pairs of samples of size N.
One of the most thorough analyses of threats to the internal and external validity of the RCT is found in Shadish et al. as is one of the more detailed and eloquent discussions of how combining qualitative and quantitative approaches enriches understanding and compensates for some of the limitations of the RTC for attribution. Among the themes is the importance of information on treatment quality, intensity, frequency, delivery, and implementation.