

## OEF/OIF/OND Program:

### Who is eligible?

Veterans who served on active duty in a theater of combat operations during a period of war after the Gulf War, or in combat against a hostile force during a period of hostilities after November 11, 1998, and who have been discharged under other than dishonorable conditions.



### What is provided?

Free medical or mental health treatment for any condition related to your time in service, for a period of five years after your separation from active duty military service.



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**Case Managers**  
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**Program Support - Grand Rapids**  
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## Operation Enduring Freedom/Operation Iraqi Freedom/Operation New Dawn Program





## Seamless Transition

OEF/OIF Staff are committed to helping make each service members transition from

active duty military to civilian life as smooth as possible.

The team can assist

Veterans access VA health care, benefits, and other community resources.



## Case Managers

Case Managers, who are either nurses or social workers, coordinate patient care activities and help you navigate your way through the VA system.



### Traumatic Brain Injury Case Manager:

Assists with coordination of services for those Veterans diagnosed with a Traumatic Brain Injury.

### Polytrauma Case Manager:

Assists with coordination of services for those Veterans who have injuries to multiple body systems to include:

**Traumatic Brain Injury**

**Severe PTSD**

**Burns**

**Amputations**

**Blindness & Spinal Cord Injury**

## Transition Patient Advocate

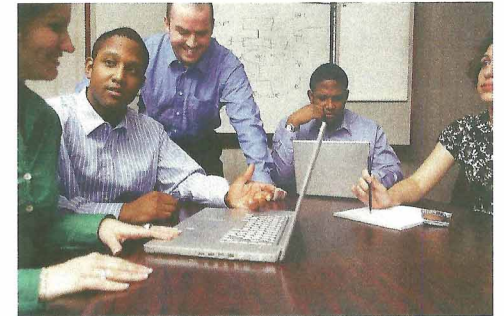
The Transition Patient Advocate provides public relations and an initial point of contact. The TPA also provides military and community outreach, helps Veterans understand services, and works with



customer service representatives to resolve issues. The TPA will provide guidance for wounded Veterans transferred from military hospitals and other VA facilities and will collect resource information to assist Veterans looking for additional services, programs, or groups.

## Vocational Rehabilitation

Educational and vocational counseling is easily available by referral.



The goal is obtaining or maintaining employment consistent with the Veteran's interests and aptitudes.

## Recreational Therapy

Therapeutic Recreation is the use of leisure activities and experiences to assist in helping a person develop, maintain, and/or restore a healthy leisure lifestyle that would help in coping with life stressors and developing a quality life.

