

How to receive FSA claim reimbursements via direct deposit instead of using the BASIC card

After the BASIC card is activated, FSA reimbursements are paid on the BASIC card in the MyCash account. This allows the reimbursement to be paid to the FSA participant immediately upon processing. FSA participants may use the BASIC card anywhere that Mastercard is accepted and it functions like a reloadable gift card.

If the FSA participant prefers to receive reimbursements via direct deposit, please follow the instructions below to change account setup.

- Direct Deposit
 - Sign in to your BASIC account or Open the BASIC Benefits app
 - Click the MyCash Balance Menu and select schedule a balance transfer
 - Select when a certain balance is reached
 - Choose your bank account or link a new one
 - Set the balance transfer threshold (minimum \$25)
- Recurring transfer
 - Sign in to your BASIC account or Open the BASIC Benefits app
 - Click the MyCash Balance Menu and select schedule a balance transfer
 - Select a frequency (weekly, every two weeks, monthly)
 - Choose your bank account or link a new one
 - Choose the transfer date