

WMU Massage Therapy PPO Claim Submission Process

WMU Sindecuse Health Center will submit claims directly to BCBSM for massage therapy services performed there.

For massage therapy services rendered in a location other than Sindecuse, please follow one of the processes below to receive reimbursement.

Complete the [BCBSM PPO Member Application for Payment Consideration](#) claim form. It is available at:

wmich.edu/hr/forms
bcbsm.com

Submit the claim form, prescription and receipt to BCBSM. Retain copies for your records.

Mailing

Attn: WMU Claims
Blue Cross Blue Shield of Michigan
P.O. Box 230555
Grand Rapids, MI 49523-0555

Fax

Attn: WMU Claims
Blue Cross Blue Shield of Michigan
1-844-318-5146.

Follow Up

Please allow 30 business days for claims processing and payment receipt. If after 30 days, you cannot see your claim pending or processed on your BCBSM member portal at bcbsm.com, contact Stephanie Ritsema at SRitsema@bcbsm.com for further assistance.