Accounts Receivable Orientation 2018
Overview

• Financial aid, Billing, Fun Stuff Video
• FERPA
• Authorized Users
• Tuition Invoices and Statements
• Payment Options
• Refunds
• Accounts Receivable Website
• Questions
FERPA:

The Family Educational Rights and Privacy Act of 1974 is a federal law designed to help protect the privacy of student education records.

(“Time to be adults...”)
What does FERPA mean?

Technically:

When a student turns 18 years old, or enters a postsecondary institution at any age, the rights under FERPA transfer from the parents to the student. The FERPA statute is found at 20 U.S.C. § 1232g and the FERPA regulations are found at 34 CFR Part 99.

Practically:

Become an authorized and proxy user!
Payment & Account Information

Authorized:

- Real-time account information
- See statements/invoices
- Discuss account details
- Enroll in payment plan
- Email and text reminders

Not Authorized:

- No on-line access to view or pay bills
- Parent cannot enroll into payment plans
- University staff cannot discuss student’s billing account details….
Academics & Financial Aid (Proxy Access)

• Degree Works
• Enrollment Verification
• Midterm & Final Grades
• Student Class Schedule
• Unofficial Transcript
• Financial Aid Requirements
• Financial Aid Award for Aid Year
• Financial Aid Payment Schedule
Students Grant Access

• Login to GoWMU

• **Select ‘Payment and Account Information’ or ‘Academics’**

• Select ‘Authorized User’ under both

• Enter email address of person you wish to designate
Newly Authorized Users:

- Check your email account
- Follow the instructions
- Log-in (link provided)
- Enter your name
- Viola!
Going Paperless!

Starting Summer II, tuition invoices will **only** be available online through your GoWMU account.

Parents and family members can be granted access through the GoWMU portal.

wmich.edu/accounts-receivable
Invoices - Billing

- 5 weeks before classes
- Details for semester
- Tuition and Fees
- Room and Board
- Schedule of Classes
- Authorized Financial Aid
- Payments for the Term
Statements – More Billing

- Monthly *if* a balance due on account (any semester)
- Details new charges/payments
- Prior balance due
- Current balance due on the account
BRONCO MASCOT RIDER 'TRIUMPHS'

Emily Stewart, best known as the rider who leads the Bronco football team into Waldo Stadium aboard Triumph, has qualified to compete in May at the Intercollegiate Horse Show Association’s national championships.

ABOUT STEWART

Apply now

Find your major

Estimate your costs
Payment Methods

Online:

- Electronic transfer – checking/saving
- Visa, MasterCard, Discover, American Express
  (Charge/debit card payments subject to a 2.85% convenience fee)

Mail:

- Personal checks, bank checks, money orders

In Person:

- At Bronco Express in the Bernhard Center
- Payment drop-box outside Bronco Express

More information on pages 34 & 35 of Campus Navigator!
Payment Plans Are Available!

- Payments processed automatically
- Spread over the semester
- Email confirmations
- Installment dates fixed – cannot be changed
- $35 enrollment fee per semester
- Credit/Debit card payments subject to 2.85% convenience fee
- Enrollment in plans must be set up each semester
Welcome future Broncos!!!

Fall tuition invoices will be available by July 25. The due date is August 22, 2018........
Refunds - Student

Overpayments/excess financial aid:

• Electronic deposit to checking/savings account
• Paper check payable to the student
Refunds - Parent

- Only for Parent Plus Loans
- Issued to parent or student (parent chooses)
- Refund to parent is mailed (electronic – coming soon)
- Refund to student – electronically or check
Accounts Receivable

TUITION AND FEES

LEARN MORE

wmich.edu/accounts-receivable
For Parents and Families

At Western Michigan University, we recognize parents and families provide a great deal of financial and emotional support. We must balance this recognition with the fact that WMU students are legally adults and their legal rights must be fully respected, particularly with concern to their privacy rights under FERPA.

The Accounts Receivable department at WMU looks forward to working collaboratively with all authorized users throughout their student’s educational endeavors, especially in regard to students payment and account information, billing, payment options and collections.
Visit us today!
Parent and Family Mixer
Sangren Atrium
4:00 – 5:00
Questions?

Bronco Express is our front line:

Phone: (269) 387-6000

Email: finaid-info@wmich.edu

Visit: Lower level Bernhard Center, Room G09

Thank You!